

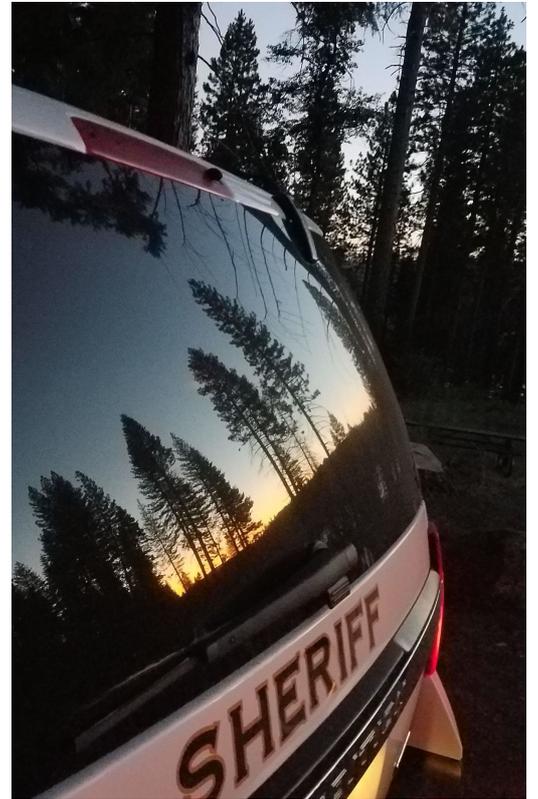
Annual Report 2019

El Dorado County Sheriff's Office



Mission

"The mission of the El Dorado County Sheriff's Office is to uphold the law through the investigation and enforcement of criminal and civil law, to provide leadership and law enforcement support to allied law enforcement agencies, to deliver consistent and humane treatment to those placed in our care and custody, and to perform these responsibilities in a manner that is responsive to the needs of our community and faithful to the Constitution of the United States and the Constitution of the State of California."



Vision

"A modern approach to traditional law enforcement values;
Total enforcement on crime and criminals;
Total care for victims, witnesses and the community;
Total professionalism, through training and by example"





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Sheriff's Message



John D'Agostini
Sheriff
Coroner
Public Administrator

2019 was a year that saw a wide range of challenges and emotions for the El Dorado County Sheriff's Office. We are excited to have completed construction of the new Public Safety Facility. All our functions on the West Slope, except the Jails, are now housed in one location. This project, started in 2011, has seen the involvement of our employees and many county agencies. Our team functioned smoothly in delivering a quality facility designed to serve the needs of our citizens for many decades to come and was completed on time and under budget.

In 2019 we suffered the tragic loss of Deputy Brian Ishmael. Brian was murdered while responding to a call to protect our citizens. We continue to grieve his loss and to support the Ishmael family. We want to thank all of you for your continued support as we work through this difficult time. Brian exemplifies the quality of our employees who daily provide service to El Dorado County.

This year we continued to expand our Homeless Outreach services, entering into a partnership with the Placerville Police Department. We continue to be successful in reducing chronic homelessness in our county. We have also expanded our services to the mentally ill, seeking to provide trusted and effective services to this vulnerable population. We also expanded our School Resource Officer program to provide a safe learning environment in our high schools and middle schools.

As we move into 2020, we will continue to be challenged by new laws and requirements that will stretch our limited resources. However, our commitment remains to provide total care to our citizens.

John D'Agostini

Command Staff



Sheriff
John D'Agostini

Undersheriff
Randy Peshon

Captain
Bryan Golmitz

Captain
Matt Foxworthy

Chief Fiscal Officer
Jon Deville

Captain
Ed Falkenstein



Awardees

DEPUTY OF THE YEAR

Brian Ishmael

EMPLOYEE OF THE YEAR

Morgan Sears

TEAM OF THE YEAR

Information Technologies

DISPATCHER OF THE YEAR

Mindy Whitney

SWORN SUPERVISOR OF THE YEAR

Eric Palmberg

CIVILIAN SUPERVISOR OF THE YEAR

Jeannette Shippee

VOLUNTEER OF THE YEAR

Kristen Germond

THRIVE MEMBER OF THE YEAR

Camilla Bryant

CITIZEN OF THE YEAR

El Dorado County Community

GOLD LIFESAVING MEDAL

Brian Shelton Gregory Clark Brian Ishmael
 Joshua Tsabia Shawn Taroli

SILVER MEDAL OF VALOR

Ben Scholtz CHP Air 23
 Officer Trevor Anders Officer Andres Frentzel

BRONZE MEDAL OF VALOR

Matt Fergusson Kimberly Albino Kenyon Domer
 Alex Sorey George Madaryan Shane Hadjes



2019 was a year of triumph and tragedy. Many years had passed since our agency and our community was tested like it was. Yet, from tribulations often come heroism and triumph. It is a dichotomy that lingers sadness but overwhelms with pride.

The pain is lulled by the kinship of family, friends, faith, and community. Our Sheriff's Office is blessed with all that we need to move forward. With a warrior spirit we push forward with strengthened resolve and fortified dedication to uphold our oath.

We are proud to recognize the listed members of our family as a shining example of what makes the El Dorado County Sheriff's Office such a special place. The successes of our agency are difficult to measure in words and

limit to individual efforts as each and every employee made positive contributions.

However, the employees listed here displayed the qualities above and beyond our expectations: honor, bravery, integrity, loyalty, resilience, diligence, dedication, helpfulness, and compassion.

Although the awards ceremony was set to honor our awardees, it was regrettably canceled due to Covid-19 precautions. Nevertheless, we hope to emphasize the accomplishments of the awardees as a whole in this report as the details of their acts could fill volumes.

To our employees, our volunteers, and to our community, thank you for your hard work, dedication to our mission, and your continued support.

Fiscal



Jon DeVille
Chief Fiscal Officer

The Fiscal Unit is constantly working to provide the Sheriff's Office with the best products and equipment while keeping our impact on the general fund as low as possible. Fiscal Unit staff work hard to find additional funding sources and reduce costs wherever possible. This was a challenging year, but the Fiscal Unit performed extremely well and I am proud of the accomplishments we made together. Looking into the future, we will continue facing significant obstacles. I am confident the Fiscal Unit will continue to work towards a sustainable and financially responsible plan the El Dorado County Community will be proud to support.

In addition to managing an \$80,847,175 budget successfully in FY 2019, the Fiscal Unit achieved considerable cost avoidance on day-to-day purchases made by the Fiscal Unit through efficient buying, bulk ordering, bidding and negotiation allowing for additional savings.

The County of El Dorado continued to expand both the Kronos and Fenix projects. The Sheriff's Office Fiscal Unit has worked in collaboration on these products to ensure information is accurate and accessible to staff. The upgrades have allowed for easier monitoring of expenditures and accurate financial reporting.

The Fiscal Unit maintained a substantial workload managing the payroll, accounts payable, procurement and contracts, accounting, grant development and administration, and the accounts receivable functions for the Sheriff's Office with precision and accuracy.

The Fiscal Unit has continued to build professional relationships with outside agencies that have been beneficial to both the Sheriff's Office and the County.

Currently, the Fiscal Unit is working with the County to implement a credit card processing system to be utilized by the public when paying fees for services such

as LiveScan Printing, Civil Fees and Public Records Requests.

REVENUE - The Sheriff's Office Revenue in FY 2019 reached \$17,172,581. This was a 9.6% increase compared to FY 2018. Increases in State Public Safety 1/2 Cent Sales Tax, Other State Revenue mainly due to disaster relief payments, Charges for Services and Alarm permit fees.

EXPENDITURES - The Sheriff's Office was 13% under budget in expenditure appropriations in FY 2019. Our salaries and benefits, services and supplies and capital goods appropriation categories all came in over \$2M under budget respectively. Savings in salaries and benefits can be contributed to position vacancies where the industry standard in law enforcement can range between 5% to 6%.

Savings in services and supplies were observed mainly due to information technology costs of moving to the new public safety facility not being as expensive as anticipated, lower costs of pathology services and delays in the building of vehicles due to manufacturer vehicle inventory constraints. Much of the savings in fixed assets were due to projects not being completed in FY 2019 and the savings will be moved forward to the FY 2020 budget.

Fiscal Year 2018/2019

	Budget	Actuals	Fund Balance
Revenue	\$26,273,446	\$17,172,581	
Expenditures	\$80,847,175	\$64,115,005	
Net County Cost	\$54,573,729	\$46,942,424	\$7,631,305

Operations



Captain Edward Falkenstein

The Operations Division faced unprecedented challenges this year. Our staff rose up to take on those challenges in a manner that brought credit to the community and the Sheriff's Office. The Operations Division will continue to lead through the Sheriff's Mission and Vision Statement by maintaining the highest quality of life for those living in and visiting El Dorado County, improving our services provided to the community, building upon established community trust, investing in our employees and holding them accountable to the highest level. The Operations Division will continue to serve and protect El Dorado County in the highest degree.

Off Highway Vehicles

The Off Highway Vehicle (OHV) Unit consists of ten deputies and a sergeant who typically operate one of three department Jeeps along one of the world's most famous off-road areas, the Rubicon Trail. This trail is visited by adventure seekers from all over the world, and is considered the Crown Jewel of off-roading. The trail is also the setting for several large events, including the annual Jeeper's Jamboree. In addition to the Rubicon, the OHV Unit also patrols the Barrett Lake Jeep Trail and other OHV areas throughout the county.

In 2019, OHV Deputies contacted approximately 10,905 trail users and 6,061 vehicles. Deputies issued 90 warnings and 15 citations, the majority of which were for resource damage, illegal fires, vehicle registration violations, and off-trail travel. Deputies also responded to several calls which ranged from lost or injured persons to disabled vehicles. They assisted in medically evacuating several critical injuries via ground and by helicopter.



MOTORCYCLE UNIT

The Motorcycle Unit is responsible for patrolling El Dorado County's portion of the Sacramento Placerville Transportation Corridor, which extends from the Sacramento County line to Camino. Much of this trail is old train track that has been developed into a pedestrian trail, with plans for more development in the near future. The unit consists of nine Deputies and four motorcycles. The unit may also be utilized for Search and Rescue, and other assignments that have limited vehicular access. Deputies are skilled riders both on and off road and go through a rigorous training program to ensure safety for themselves and citizens.

Deputies patrol the rail corridor to prevent illegal activities such as trespassing, illegal camping, vandalism, dumping, and unauthorized motor vehicle use. Deputies assigned to the Motorcycle Unit work closely with the Sheriff's Homeless Outreach Team as much of the criminal activity along this corridor is related to transients. This year, deputies contacted over 250 persons and issued 10 warnings.



Canine Unit

The El Dorado County Sheriff's Office Canine Unit is comprised of four canine handlers and four canines; each serving El Dorado County by providing patrol functions, open field searches, dangerous subject apprehension and narcotics searches. Through the use of canines, several dangerous subjects were apprehended, large amounts of marijuana, methamphetamine, heroin were seized and large



amounts of US currency related to narcotics investigations were recovered throughout 2019.

Senior canine handler and Team Leader, Deputy Tucker, and Carly worked together for another year. In May of 2019, Deputy Tucker and Carly became certified in narcotics detection. Since then, the team has been working diligently to put their new skills to work by ridding the streets of any dangerous controlled substances.

Deputy Gillespie and Cargo were assigned the graveyard shift this past year and worked hard to keep the nights in El Dorado County a little bit safer. Deputy Gillespie and Cargo also attended

various community events together in which they provided a presentation of the skills and obedience they have developed throughout their time as partners.

Deputy Vaughan and Apollo continued their partnership working in patrol. Deputy Vaughan and Apollo made their debut to El Dorado County in 2018 and have fostered a great following of the community by sharing their day-to-day activities through social media. Last year Deputy Vaughan and Apollo worked hard, serving the community by suppressing crime on patrol and providing demonstrations at various community events.



Deputy Hamon and Bak announced their departure from the Canine Unit in 2019. Deputy Hamon and Bak served the community and the El Dorado County Sheriff's Office for three years and were a great team. Deputy Hamon continues to serve the community and the Sheriff's Office, but Bak has retired to a life of tail wagging and doing tricks for treats. We are incredibly grateful for their service.

Deputy Fontana and Toby are the newest addition to the Canine Unit. Deputy Fontana and Toby were both selected based on their admirable work ethic and compatibility for serving the community and the Sheriff's Office. In 2019, Deputy Fontana and Toby successfully completed narcotics training and are currently assigned to Patrol.

The Canine Unit is incredibly grateful for the ongoing support of the community, as it contributed to another successful year.

PUBLIC INFORMATION OFFICER

The Public Information Officer (PIO) is the main point of contact with the media and the public. The PIO responds to major incidents to distribute accurate and timely information. The PIO also monitors and maintains the social media accounts for the Sheriff's Office and manages all information released to the public regarding cases and current conditions in the county. It is especially useful in times such as road closures during intense weather conditions, evacuation orders during wildfires and updates during police activity.

During 2019, the Sheriff's Office utilized Facebook, Twitter, Instagram, and YouTube to release information and communicate with the community. With the assistance of talented staff within the Sheriff's Office, we are also

continuing to provide enhanced photography and video content, a more modern approach to releasing information.

In 2019 the Sheriff's Office officially released it's own cell phone app which is available for both Apple and Android devices. The app is a great way to stay connected with social media content, press releases and other important information. The app can also be used to submit tips, file a complaint and even commend an employee.

Our social media platforms continue to grow. We have reached over 51,000 followers on Facebook and over 10,000 on Instagram. If you are not following, what are you waiting for?! Join us on your favorite social media platform.

RESIDENT DEPUTY PROGRAM

The Sheriff's Office continued the Resident Deputy Program in 2019. This program was revitalized in 2015 by Sheriff D'Agostini; staffing Resident Deputies in the regions of North County, South County and Pollock Pines/Crystal Basin. The goal of the Resident Deputy Program is to establish a bond between the residents of the community and the deputy residing in the area. Resident Deputies still conduct uniformed patrols and investigate criminal activity as patrol deputies. Additionally, Resident Deputies work with local businesses, schools, home owners and community groups to help facilitate community functions, meetings, neighborhood watch groups, safety fairs and training.

Resident Deputies are in touch with their local community trends, criminal activity and areas that may require a focused law enforcement presence. Resident Deputies also partner with other local agencies to provide services to their communities. The greatest attribute a Resident Deputy can offer is to be there when the community needs them; someone familiar that the community knows and trusts to give a high level of service.

In 2019, Resident Deputies attended in excess of 60 community meetings and participated in over 20 community events such as National Drug Takeback, Community Health Fairs, Red Ribbon

Week, Christmas Parades, Toys for Tots "Toys from the Trunk" event and delivered numerous meals and school supplies to children and families in need. Resident Deputies also completed multiple criminal search warrants, assisted detectives with several large scale investigations and self-initiated specialized, targeted enforcement projects to focus on specific crimes in their communities.



West Slope Patrol

West Slope Patrol is the largest unit within the Operations Division of the El Dorado County Sheriff's Office. The men and woman who work patrol are the most visible to the public, working 24/7 to provide safety, service and security to the residents and visitors of El Dorado County.

West Slope Patrol consists of 2 Lieutenants, 9 Sergeants and 60 Deputies who work together to provide service to the community. El Dorado County consists of over 1,786 square miles of land and the Sheriff's Office is responsible for servicing 1,763 of those miles. The other 23 square miles are covered by the Placerville Police Department and South Lake Tahoe Police Department; who service the only two incorporated cities within El Dorado County. In the fall of 2019, we closed the doors on our old Placerville office and were able to move into the new Public Safety Facility, with Patrol now under the same roof as other units such as Investigations, Narcotics and Coroner. This greatly increases efficiencies and cooperation between the various units working to solve crimes. The Sheriff's Office still maintains the substations in El Dorado Hills and Georgetown, which are staffed by volunteers and deputies.

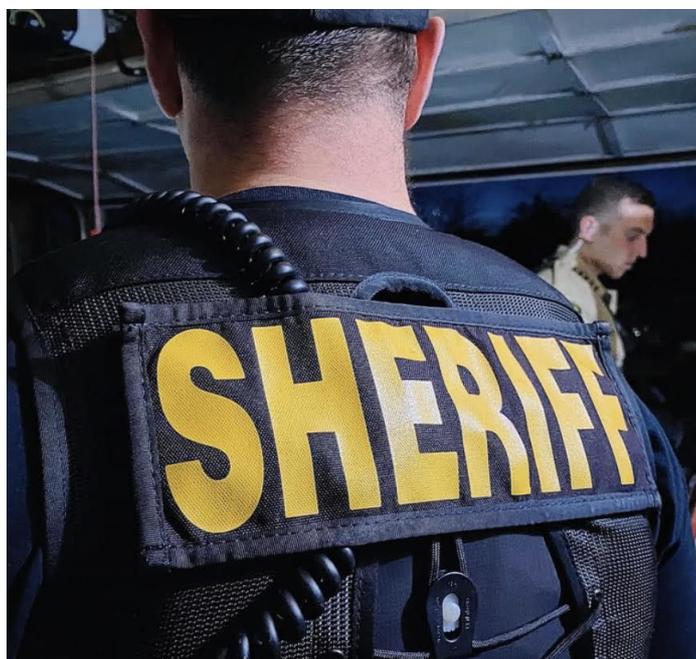
The Sheriff's Office has continued its push to recruit, hire and train great deputies to work and live in El Dorado County. In 2019, we have been privileged to have hired many deputies who are new to the law enforcement profession and multiple lateral deputies, who bring prior law



enforcement experience from other agencies. Each new deputy brings a different perspective and point of view to help serve our community.

As our Sheriff is noted for saying, our job is often changing at light speed and it is our job to keep up with the changes in laws and best practices. The Sheriff's Office continues to strive to build strong partnerships with the community in order to provide a modern approach to our traditional law enforcement values in order to keep our residents and visitors safe. In 2019, Patrol continued to use focused patrol efforts to address criminal activity that affected the quality of life related crimes victimizing our residents. These included narcotics related activity, theft, vandalism and transient crimes. Patrol has also continued to work to build stronger relationships with the community through events like Coffee with a Cop. We also started a new event called Kickball with a Cop, where deputies travel to local schools to play a kickball game with students.

In 2019, the El Dorado County Sheriff's Office finalized and implemented our Naloxone program, which allowed patrol deputies to carry Naloxone kits to aid in rescuing someone suffering a narcotic based overdose.



SOUTH LAKE TAHOE PATROL

Lake Tahoe is considered a National Treasure and a vacation destination for people from around the world. The local population is relatively small, but nearly 15 million people visit the Lake Tahoe area every year.

The Tahoe substation is staffed with a Lieutenant who oversees all patrol operations. The office has additional staff assigned to assist the community with Civil, Records, Detectives, Coroners and the Office of Emergency Services Search and Rescue units.

Deputies patrol approximately 450 square miles of the unincorporated areas of El Dorado County in the Lake Tahoe basin. This includes portions of South Lake Tahoe and the communities of Tahoma and Meyers. The remote community of Tahoma has a dedicated deputy assigned to the area who works closely with the citizens and business owners on a daily basis.

In 2019, Tahoe Deputies wrote 941 reports and made 1,113 arrests. Additionally they issued 273 citations. There are a few types of calls for service that are particular to the Tahoe basin. One of these calls for service deals with Vacation Home Rentals. VHRs for short, are a hot topic in the Tahoe area. Deputies responded to 119 calls for service and issued 23 citations related to this industry.



Another type of call for service which is particular to the Tahoe substation are calls involving bears. Deputies responded to encounters between bears and people over 170 times in 2019. These ranged from bears in houses and cars, to bears stealing picnic baskets and coolers from beaches and campgrounds. Deputies use noise and, in some cases, non-lethal bean bags fired from shotguns to scare them off and offer a deterrent from returning.

RESERVE DEPUTY PROGRAM

A Reserve Deputy is a sworn officer, who completes the same required POST training that a full time deputy needs; but a Reserve Deputy performs these duties on a volunteer basis. The El Dorado County Sheriff's Office Reserve Unit is comprised of two deputies, giving their time and effort to serve the El Dorado County community. Reserve Deputies are dedicated to total care for the community and are required to maintain the same professional standard of a full time deputy.

Deputy Langowski has been a Reserve Deputy for seven years with the El Dorado County Sheriff's Office in which time he has mainly worked in a patrol capacity. During 2019, Deputy Langowski completed 14 reports, issued 6 citations and made 5 arrests. The Reserve Unit

has also volunteered over 350 hours working patrol as well as attending training and assisting with community events. The Sheriff's Office is grateful for the time and effort reserve deputies volunteered to serve the community and support the El Dorado County Sheriff's Office.

Reserve Deputy Activities

14 Reports

6 Citations

5 Arrests

EXPLOSIVE ORDNANCE DISPOSAL

The Explosives Ordnance Disposal (EOD) Unit has always required a "Modern Approach" to stay relevant. Much of the skills needed for bomb disposal require technology, which is constantly changing and upgrading. This also requires additional and continual training for the technicians to maintain and learn the skills necessary to succeed. As a part of regional team, they are able to train and learn from all of the nearby agencies. This year the team was able to upgrade the x-ray technology to a digital system. This allows technicians to quickly and safely diagnose suspicious packages, lowering the time with an unidentified device, closing the call quicker and reducing disruptions to citizens.

EOD handles all types of incidents related to explosives, from ammunition inspections to recovering found explosives. Additionally, they have been trained to operate in all types of conditions from high-angle cliffs to confined spaces.

EOD also provides services to other specialty units within the Sheriff's Office beyond just explosive devices. Members of this unit are trained to operate a robot that has been used numerous times to assist SWAT in remotely breaching, entering and clearing buildings utilizing both the robot and explosive breaching. This robot is also capable of performing forward observation through cameras, break

and rake access to clear debris paths, vehicle disabling, and downed officer retrieval.

EOD can often be found at community events. These events give the team an opportunity to engage, interact and educate with the adults and you in the community. These events include Red Ribbon Week, Explorers training, the Citizen's Academy and the County Fair.

In 2019, there were a total of 22 callouts for EOD. Some of the dangerous items removed this year include a military mortar dropped off at a local consignment store, blasting caps, dynamite and an improvised explosive device. EOD also assisted patrol in clearing multiple locations after receiving bomb threats.

EOD Activities

- 8 Explosives Recovery
- 4 Suspicious Packages
- 1 Hoax Device
- 4 SWAT/Patrol Assistance
- 1 Search Warrants



SCHOOL RESOURCE OFFICERS

The School Resource Officer (SRO) Program continues to work alongside local school faculty, staff, students and administrators to help ensure all involved have a safe and positive place to learn and grow. The program is staffed with six full time deputies, four of which are funded through grants. This allows the Sheriff's Office to staff a deputy at all El Dorado County highschools and one SRO to work with local middle schools as well. The Sheriff's Office places great importance on building a strong relationship with local students in our community that is based on trust and communication.

2019 saw over 1,000 calls for service at local high schools in which the School Resource Officers handled a majority of them; taking a combined 418 reports. SROs also actively participated in several other projects and programs at local schools such as Project LEAD, Every 15 Minutes, Red Ribbon Week, backpack and school supply drives and Toys from the Trunk.

The School Resource Officers of are dedicated to reducing underage tobacco usage at local schools, with emphasis on vaping. E-cigarettes and vaping has become problematic on school campuses and the SROs have become local experts on the topic; working with school sites to conduct educational and enforcement activities for students, parents and staff. By educating as many people as possible, the SROs hope to



convey how dangerous these vaping devices can be to young children and adults.

This year the SROs started a fun and exciting program called Kickball with a Cop. A team of deputies visit a local school on a lunch or recess break to play a game with the students. It has been a great way to have fun with local youth and engage students in a positive way. The El Dorado County Sheriff's Office will always be committed to the health and safety of local youth and the School Resource Officers will continue to work hard to solidify that commitment.

RIDE-ALONG PROGRAM

The El Dorado County Sheriff's Office Ride-Along Program is a great opportunity for citizens to see firsthand what Deputies do on a daily basis. It is the most transparent view of a day in the life of an El Dorado County Deputy. Community members are encouraged to utilize this program for a better understanding of all the services the Sheriff's Office offers.

It is also a great way for those seeking a career with the El Dorado County Sheriff's Office to find out exactly what is expected of them; the high standards deputies are held to and the family oriented culture here. Many of the Sheriff's Office volunteers also utilize this program for a better understanding so they may help citizens more effectively.

This year a total of 177 community members took advantage of the opportunity. Of those, 88 were potential applicants and subsequently 16 successfully completed the recruitment and background process and were hired.

73 civilians completed the Ride-Along application process and rode with the deputies on various shifts. 27 of those citizens participated as part of the Sheriff's Citizen's Academy. El Dorado County Sheriff's Explorer's also gained firsthand experience and participated in 7 Ride-Alongs throughout the year. Chaplains have joined deputies on 20 ride-alongs to assist with emotionally heavy calls and workloads.

Dive Team

The Dive Team consists of ten Sheriff's Deputies and one Sergeant who have been selected because of their interest and abilities. Team members are sent to several professional and public safety training courses in order to conduct water rescues and perform recovery operations utilizing the latest technology and equipment. The Dive team executes underwater searches for the recovery of evidence, swift-water rescue, high-angle/cliff operations, and is responsible for the recovery of drowning victims.

Divers are called upon to perform these tasks in the many diverse water environments that exist in El Dorado County. From the deep, cold waters of Lake Tahoe and the abundant high-country lakes of the Sierras, to the surging waters of the Consumnes and American Rivers. In addition to these varied environments, the Dive Team routinely responds throughout the state to assist other agencies and departments through the California Office of Emergency Services Law Enforcement Mutual Aid System.

The Dive Team utilizes both SCUBA gear and surface-supplied breathing equipment. The team also has a remotely-operated submersible vehicle, underwater lifting equipment, inflatable boats and a multitude of rope and mountaineering gear.

In 2019, the Dive Team performed several missions throughout the year. In April, they assisted with the search for a male who was reported missing one evening after riding a jetski without a life jacket. Despite several underwater searches utilizing divers and sidescan sonar, he was not recovered until a few weeks later.

In June, a male entered the water above the Chili Bar Bridge without a life jacket and was last seen below the bridge where he submerged and did not resurface. Efforts to locate the subject included drone surveillance by the UAS Team and the Dive Team utilized swimmers and rafts. The victim was not located and remains missing. Later that month, witnesses reported a 16-year-old male disappeared under the water near a small rapid in the Consumnes River near the Highway 49 bridge. CalFire and Diamond Springs



Fire swift water teams and CHP-H2O also assisted in the search. Ultimately, the male was located deceased under the water by the divers.

Later in the summer, the Dive Team was requested to recover submerged human remains located by a citizen who was walking along the American River near Lotus Park. Upon recovery, Coroner's Detectives determined that the bones belonged to an early indigenous person and released them to the appropriate authority.

On November 28, 2019, Sheriff's personnel responded to a report of a possible drowning at Lake Baron in Meyers. It was believed a person fell through the ice while walking their dogs. The Dive Team, along with the Douglas County Sheriff's Boat Team, Lake Valley Fire, South Lake Tahoe Fire, and Search and Rescue, continued to search the lake the following day. The Douglas County Sheriff's Office utilized their advanced Remotely Operated Vehicle and located the deceased male under the ice. The Dive Team then recovered the male from the lake.

PSYCHIATRIC Emergency Response Team

The Psychiatric Emergency Response Team (PERT) is a cooperative effort between the Sheriff's Office and El Dorado County Health and Human Services Agency. The team is staffed with a Deputy and a Behavioral Health Clinician who respond to in progress mental health calls. This team assists patrol deputies with these calls that are often time consuming, allowing the patrol deputy to return to patrol quicker. PERT ensures the client has a safety plan or is taken to the hospital for a mental health hold.

When PERT is not responding to calls, they are following up with clients to ensure their mental health needs are met. If necessary, PERT can refer the client to county services in a proactive effort to assist in reducing further calls for service. They also meet as part of the Multi-Disciplinary team to review cases monthly.

The Crisis Intervention Team (CIT) assists PERT with follow-ups and contacting people in crisis on calls for service. CIT is made up of deputies on a collateral basis who attend additional CIT trainings in order to better assist those who are currently suffering a mental crisis. CIT members also assist PERT with managing caseloads so the deputy is more familiar with each person and their needs. CIT and PERT work closely with El Dorado County Mental Health,

Marshall Hospital and several other entities within the county.

The Multi-Disciplinary Team (MDT) is made up of personnel from various services around the county. The team incorporates outside agencies such as Mental Health, Adult Protective Services, National Alliance on Mental Illness, Homeless Outreach Team, Code Enforcement, Local Hospitals, State Parole, County Probation, the Public Defender's office and the District Attorney's Office. MDT conducts monthly meetings where mental health consumers are discussed with various entities, in order to ensure that they are receiving the best options for care that the county can provide. The monthly meetings occur in both Placerville and South Lake Tahoe.

PERT Activities

709 Contacts

405 Safety Plans

27 Holds Placed

33 Voluntary Transports



Office of Emergency Services

In 1994, the Board of Supervisors designated the Sheriff's Office responsible for managing the County's Office of Emergency Services (OES). Five Sheriff's Office employees are assigned as full time OES Coordinators to participate in various coordination meetings, workshops, trainings, drills, table top exercises, and full scale exercises to prepare and respond to emergency incidents in El Dorado County.

OES is responsible for maintaining the readiness of the County Emergency Operations Center (EOC) in the event of local emergencies. The EOC is a physical location where stakeholders in a disaster gather and share information, coordinate with affected agencies, as well as support first responders in disaster response and recovery. This year the EOC was moved from the government center into the new Public Safety Facility. The room is equipped with the newest technology to suit the needs of today's types of emergencies. The EOC was activated and staffed at a level 3 (low) several times in 2019 for wildland fires and PG&E's Public Safety Power Shutdowns (PSPS) to coordinate response and share information with affected cooperators.



In 2019 two wildland fires initiated mandatory evacuation orders in El Dorado County; the County Fire located near Highway 193 in Cool and

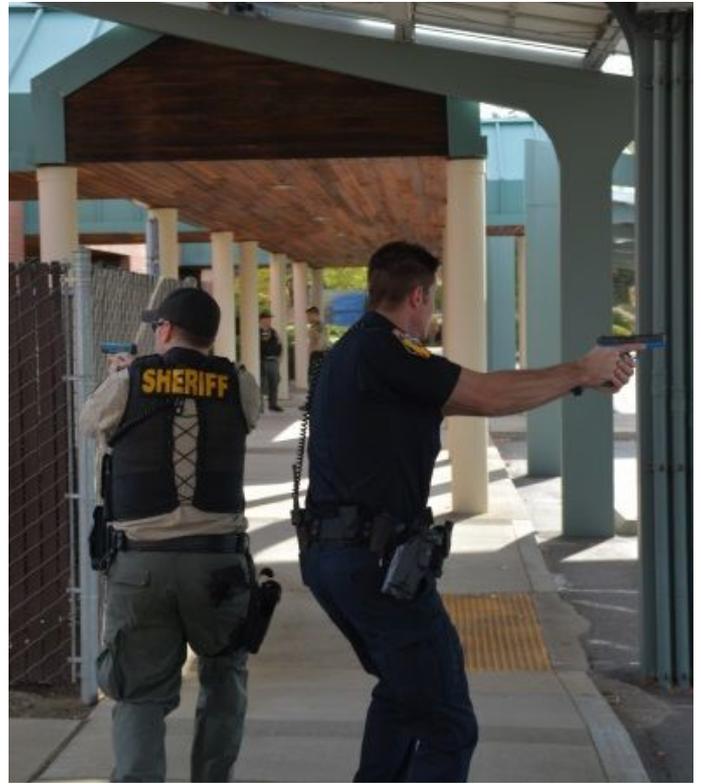
the Patterson Fire located in the Diamond Springs area. Both fires were high impact events requiring a large resource order to contain the incidents rapidly. The County Fire was such a fast moving fire in a populated area of Cool that evacuations orders were given on the Code Red phone notifications system before any patrol units arrived, based on observations by Cal Fire's Air Attack over the fire.

OES coordinates information and relays to stakeholders regarding PG&E's PSPS program. The PSPS planned incidents increased from one incident in 2018 to seven in 2019 initiating the EOC to open at a level 3 (low). The PSPS incidents occupied OES staff time with PG&E conference calls three times a day to translate and relay information to the key stakeholders in the county to prepare them for the planned outages and possible response needs to the resident in the county. OES also coordinated the specific location needs of PG&E's Community Resource Centers to meet the needs of the community.

A threat to Lake Tahoe's habitat and clarity occurred this year when a fuel truck was involved in a fatal vehicle collision on a Highway 50 overcrossing causing a hazardous material spill into the Upper Truckee River in Meyers. The collision caused a breach in the fuel truck's tank trailer, spilling gasoline and diesel onto the roadway and into the river. Due to the training and swift response from fire and law personnel, minimal impact to the lake and river occurred.

OES staff attends many school safety meetings and functional assessments at different school locations throughout El Dorado County to assist school administrators and staff with reviewing emergency plans and updating "Active Threat" response procedures. These site visits included meetings, training sessions with staff and lock-down exercises. OES has extended this service to all El Dorado County schools, both public and private, to provide free training, assessments and support. OES administers the Federal Homeland Security Grant (HSGP) covering multiple projects throughout El Dorado County. This includes distributing funds to local agencies including health services, Environmental Management, various fire districts and city municipalities.

Throughout the year, OES also provides Work Place Violence and Prevention education and training to various departments and agencies in the county. In 2019, OES personnel conducted approximately 8 site visits to various agencies and departments. With current threats to our community, OES has developed plans and trained fire and law personnel for such incidents. The county now has an Active Threat Plan that guides emergency personnel for a mass casualty event. This includes providing Rescue Task Force (RTF) training to law and fire to quickly respond to a scene and provide life saving measures as soon as practical. The OES office also works closely with the county's Risk Management office to conduct field safety assessments of county facilities and infrastructure and provide input on future safety and security modifications or upgrades.



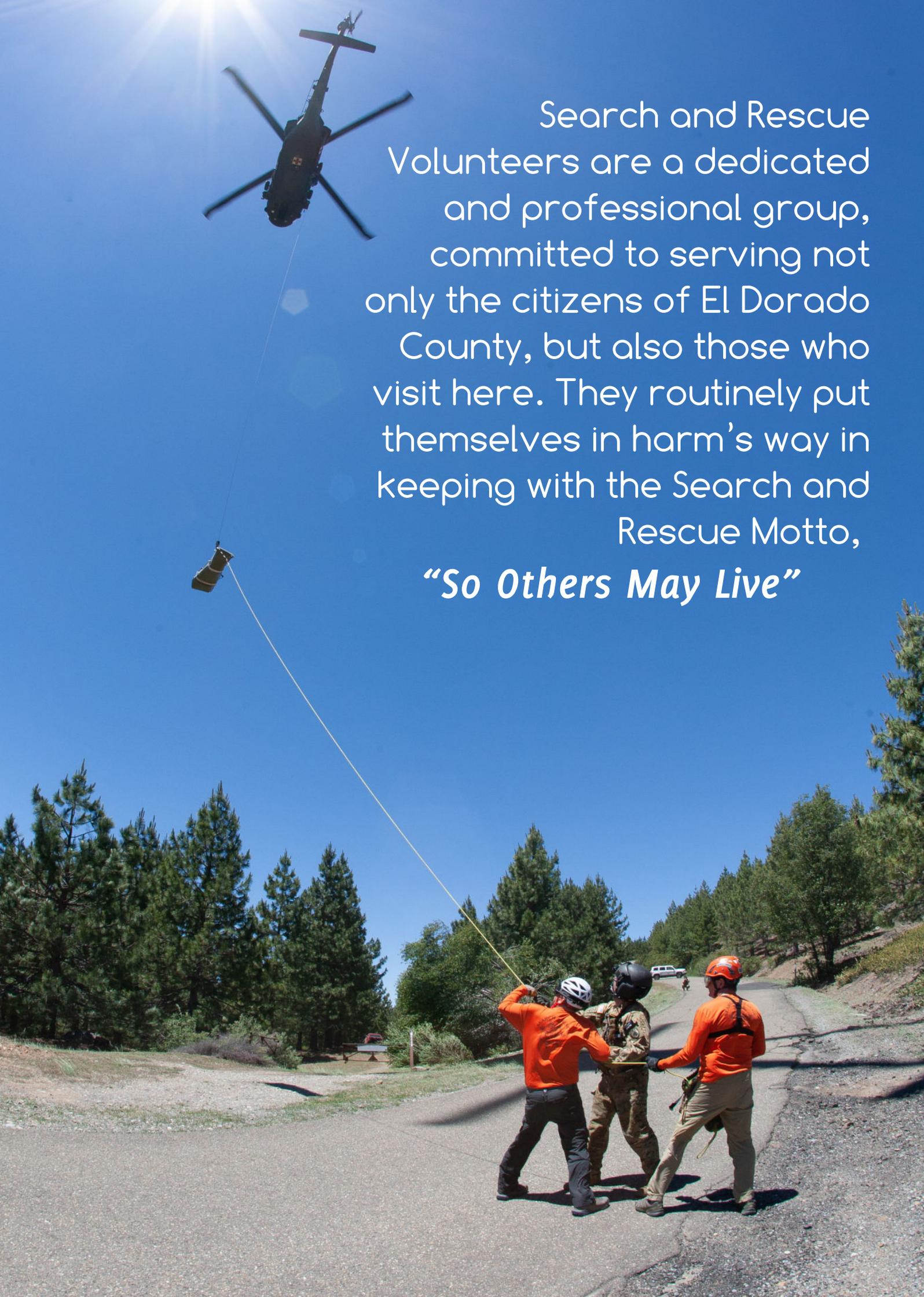
Boats

El Dorado County is the heart of the most diversified recreational area in California, with over 11,000 acres of lakes and nearly 600 miles of rivers and streams. The Marine Unit is responsible for keeping residents and visitors safe on these waterways. The ten deputies and one sergeant of the Marine Unit balance education and safety with enforcement of county ordinances and State and Federal boating laws. In addition, the Marine Unit conducts vessel inspections and responds to other non-boating related incidents in areas that can only be accessed by boat. The Marine Unit is funded entirely from California State Parks Department of Boating and Waterways, and county boating registration fees. The unit conducts vessel inspections and responds to other non-boating related incidents in areas that can only be accessed by boat.

The Sheriff's Marine Unit conducts regular patrols of Lake Tahoe, Folsom Lake, Jenkinson Lake, Union Valley Reservoir, Loon Lake, Ice House Lake, Fallen Leaf Lake, and the South Fork of the American River. El Dorado County shares responsibilities for Lake Tahoe and Folsom Lake with various other Federal, State, and Local agencies. In order to provide for public safety on these waterways, the Sheriff's Marine Unit uses five Aluminum Boats, a Rigid Hull Inflatable Boat, two personal watercraft, two whitewater rafts and two inflatable kayaks. The rafts and kayaks are used for conducting one of the only law enforcement patrols of a whitewater river in the nation, along a 20 mile section of the South Fork of the American River.

6 Boating accidents
292 Citations/Arrests
1,045 Safety Advisements
28 SAR Calls
449 Persons/Vessels assisted





Search and Rescue
Volunteers are a dedicated
and professional group,
committed to serving not
only the citizens of El Dorado
County, but also those who
visit here. They routinely put
themselves in harm's way in
keeping with the Search and
Rescue Motto,
“So Others May Live”



Search and Rescue

The El Dorado County Search and Rescue (SAR) program consists entirely of volunteer citizens. The SAR program currently has approximately 150 members who provide care for those that have lost their way in and around El Dorado County. The SAR program is currently made up of seven different teams; Ground Search, Technical Rope Rescue, Swift Water, Mounted, Canine, OHV (4-wheel drive), and Management. The volunteers truly are dedicated professionals who answer the call any time of day, in any conditions.

In 2019 the SAR program welcomed members of the Sheriff's Explorer post to train alongside them. Explorers were deployed on three searches. Several Explorers continued with the SAR training becoming SAR team members and participating in the SAR Academy training.

In 2019, the seven teams handled a total of 84 searches and rescues within our county on both the Western Slope and the South Lake Tahoe Basin; many searches lasting two or three days. SAR teams were also called to assist outside agencies in 10 searches in other counties including Sacramento, Amador, Douglas, Fresno, and Humboldt. To provide this level of service, team members train for hundreds of hours at dozens of trainings throughout the



year to provide the most up to date search theories and technologies to bring those that are lost home.

The SAR program ran two each of the SAR Academy Basic, SAR Academy Intermediate and Land Navigation Field Test this year. Additionally they provided an Unexpected Night Out (UNO) hike, Type II Qualification hike, and 5-5-5 (5 miles & 5k feet in 5 hours) hike for further certifications. Between the Western Slope and South Lake Tahoe, individual teams held over 60 trainings throughout the year to maintain proficiency.

CERT

The El Dorado County Sheriff's OES oversees the volunteer based Community Emergency Response Teams (CERT) in the county. Specific teams are located in Pollock Pines and Georgetown with other trained members throughout the county. They volunteer to assist with disaster incidents, evacuations, road closures, logistical support, and animal care when needed. The CERT volunteers also assist in a variety of community events in their neighborhoods throughout the year advocating personal preparedness in emergencies.

The CERT volunteers complete a background investigation, an academy, and maintain their status through monthly meetings and trainings. There are approximately 24 active CERT volunteers in the county.



Homeless Outreach Team

2019 was monumental for the Homeless Outreach Team (HOT). HOT has continued to positively impact the transient related calls for service from Patrol so they are available to respond to higher priority calls. Additionally, their work has expanded to include relief for other county resources inundated with transient requests for service. El Dorado County is one of few counties in the state that has extremely limited treatment or housing options available. HOT continues to assist the county's transient population in connecting with other county resources and appropriate services that they qualify for. It is HOT's primary goal to find more permanent housing solutions for any and all who are willing to help themselves. The intention is to provide total care for community members who request it and to apply total enforcement in those situations where it is appropriate.



This year, HOT received the California State Association of Counties (CSAC) Challenge Award. CSAC's annual statewide program honors innovation and best practices in county government. This year, CSAC received 284 entries - the second largest number in the program's history. HOT was 1 of 16 others chosen to receive this prestigious award.

Since HOT's inception, they have worked to perform a needs assessment of the county's homeless population and identify opportunities to impact the cycle of homelessness. Their efforts include interacting on an individual level, building relationships and offering services, while overcoming the barrier between homeless and law enforcement officers.



The most significant challenges HOT faced were the limited resources within the county and the need to provide transportation to and from various services and/or programs for multiple individuals. This obligation of time was also detrimental to HOT's commitment of maintaining personal contact in the field. It was determined that a more global approach was needed to connect the homeless with the services necessary to end the cycle of homelessness. HOT's solution was to bring all necessary service providers directly to the homeless population.

HOT now has a functioning mobile outreach trailer that provides all of the modern conveniences of an office environment; allowing the various service providers to work remotely in the field. The development of this cooperative effort has fostered many relationships throughout the county, including Placerville Police Department's integration with the Homeless Outreach Team. Together, we are working to establish a long term, sustainable model that addresses the needs of the homeless where they are.

To date, HOT has reduced the overall homeless population in the county by 92% (based on the original target population). Through 2019, HOT has been able to assist 171 persons to rehabilitation facilities, transitional housing or family reunification.

NARCOTICS

The Western El Dorado Narcotics Enforcement Team (WENET) diligently and covertly investigates narcotics related criminal activity in El Dorado County. The team is composed of one Sergeant and five Detectives with one detective assigned to a regional task force. Task force agencies investigate large scale narcotics cases throughout California and the United States in addition to cases in El Dorado County. WENET assists task force agencies with large scale operations throughout California; often working with numerous state and federal agencies.

Detectives are responsible for investigating mid to high level narcotics crimes within El Dorado County. Many of these investigations often take detectives out of county in order to identify and apprehend the source of the narcotics coming into El Dorado County. 2019 was another eventful year with the Narcotics Unit serving more than 60 search warrants, writing 232 reports and 92 arrests. Numerous covert and undercover operations were completed that resulted in the seizure of hundreds of pounds of illegal narcotics to include 12.2 pounds of methamphetamine, over 13,000 pounds of processed marijuana, over 19,800 marijuana plants and 7 Butane Honey Oil (BHO) labs. Detectives also seized over \$620,000 in illegal narcotic sales and 54 firearms.

In 2019, WENET detectives concluded an 18 month-long investigation after identifying a major source of methamphetamine coming into El Dorado County. During this case, WENET Detectives seized a pound of heroin, more than 17 pounds of methamphetamine, 3 firearms and arrested 8 drug dealers trafficking illegal narcotics into El Dorado County. This case concluded in November with WENET serving a search warrant at the supplier's residence in Modesto, Ca.

In May, Detectives received information about a possible BHO lab in the Cameron Park area. This information led to over a month long investigation in which WENET detectives, along with the Placer County Sheriff's Office and the Drug Enforcement Agency, were able to shut down a drug trafficking organization that used a Learjet to illegally transport processed



marijuana and concentrated cannabis from California to New Jersey. During the investigation numerous search warrants were executed and over 1,300 pound of processed marijuana and 87 pounds of BHO were seized. During the investigation over \$500,000 and the Learjet aircraft were seized.

WENET observed an increase in illegal narcotics being sold on social media this year. Detectives conducted several undercover operations where suspects were found to be selling drugs via social media. In two separate cases, an undercover agent purchased drugs after arranging a deal online. In total, over ½ pound of psilocybin mushrooms and 105 hits of LSD were seized. In one case, a child was removed from the home as part of a Drug Endangered Children Investigation.

As with all entities of the Sheriff's Office, support from the community has been incredible. Often narcotics investigations begin with the watchful eye of a concerned neighbor or community members providing the Sheriff's Office with information. WENET would not be as successful as it has been without the assistance from the public on a daily basis.

WENET works to partner with members of the community to help educate the public and local youth. Detectives participate in community meetings, citizen academy presentations, school demonstrations as well as other community events.

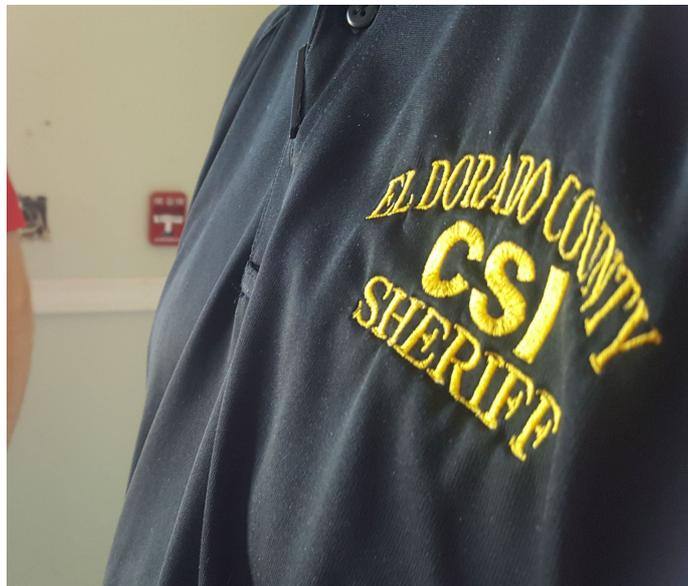
Crime Scene Investigation

Crime Scene Investigators are a key piece to providing total care to the EL Dorado County Community. This team is a group of ten Deputies whose scope and training focuses on the proper preservation, collection and processing of vital evidence.

CSI is a collateral assignment, meaning everyone on the team is a full time Deputy Sheriff who are called to perform CSI duties in addition to their assignments. This team is comprised of ten individuals who are subject to be called out to a scene at any time of day, in any weather, around the clock. The team prides themselves on a meticulous work ethic as they strive to process scenes with the utmost detail, in the interest of justice.

The team regularly takes part in trainings to keep their skills sharp. Trainings include blood spatter analysis, photography and crime scene processing which, alone is a five-day course, and so much more. These trainings are conducted both in-house and by surrounding agencies and training entities. Crime Scene Investigation is a field that is constantly evolving with new science and technology and the CSI Team understands the importance of keeping up to date with these

CSI responds to scenes such as homicides, suspicious deaths, robberies and other violent crimes. They often find themselves in some of the most sensitive and high profile cases in the community. In 2019, CSI responded to 36 crime scenes. While investigating those 36 cases, the team took 99,583 photographs and collected 1,506 evidentiary items. That is an average of three call outs a month, 2,766 photographs a case, and 41 evidentiary items per investigation.



Time spent on a crime scene by the CSI Team ranged anywhere from four hours to four days. Those hours don't include the additional time that is then spent in the CSI Lab processing and logging evidence and running additional tests to provide the best product for accurate closure of an investigation.



36 Crime Scene Investigations

99,583 Photographs taken

1,506 Evidentiary items booked

Field Training Officers

The Field Training Unit is responsible for providing training and documenting the performance of new deputies to the El Dorado County Sheriff's Office. New hires join the agency with varying levels of experience and training. Experienced officers typically require training in policies and procedures of this agency and familiarization of the geography of El Dorado County. Academy graduates require training and experience in all aspects of law enforcement making up the full 880 hours in the field training program. A person who wishes to become a sworn peace officer with the El Dorado County Sheriff's Office will receive almost one full year of training between the POST Basic Law Enforcement Academy and the field training program before they can function as a solo patrol deputy.

Upon being hired, all new deputies complete a structured field training program consisting of two weeks of orientation, one week of skills training, then assigned to work directly with a Field Training Officer (FTO) for four training phases. Depending on the prior training and experience of the new deputy, they will complete up to 20 weeks of training with an FTO. The training program is performance based with the trainee being expected to handle increasingly complex calls in each phase. The goal of field training is that upon completion of training, the new deputy performs independently or requires limited direct supervision.

Field Training Officers are selected to these positions based on their experience and skills. The selected deputy has shown they are productive, good communicators, patient and a desire and ability to teach. Upon being selected as a Training Officer, deputies are required to attend 40 hours of initial training prior to beginning training others; then 24 hours every three years to stay up to date on current adult learning styles and skills.

The field training program currently has 11 fully trained FTOs. In 2019, FTOs trained 17 new deputies for the Sheriff's Office, with an additional 10 trainees still in the program that started near the end of 2019.

The entire El Dorado County Sheriff's Office has been working hard to recruit quality Deputy Sheriff applicants to join our agency. We have seen great success in lateral recruitment efforts and promoting current employees to attend academies and join the patrol team. The recruitment team has also traveled to various POST Basic Academies throughout California to highlight the opportunities our agency and community offers. The Field Training Officers work tirelessly to deliver quality and consistent training to trainees and set a high standard of professionalism, integrity and performance.



Field Training Officers
27 New Deputies
3 Deputy I Promotions
9 Lateral Deputies
15 Academy Graduates
19,000+ Hours of Patrol Training



Detectives

The Investigations Unit is comprised of a Lieutenant, Sergeant, 10 multi-disciplinary Detectives and a Crime Analyst. These dedicated investigators are on call 24 hours a day, seven days a week to respond to critical incidents throughout the county. They typically manage cases requiring highly specialized training and experience which exceeds the scope and resources available to a patrol deputy. Their extensive caseloads include property and financial crimes, elder abuse, child abuse, sexual assault and violent crimes.

In addition to criminal investigations, detectives are called upon to work in partnership with allied agencies who frequently share their specialized knowledge and training with other members of the Sheriff's Office and various community groups and organizations.

2019 presented many challenges and a few big changes to the Investigations Unit. In prior years, operation of the Sheriff's Office was spread across multiple buildings with the Investigations office located five miles from the main office. This presented a considerable restriction to efficiencies and delayed the flow of information between patrol and detectives.

In September of 2019, construction was completed on the new 108,000 square foot Public Safety Facility, which was designed to host all functions of the Sheriff's Office, and to bring the previously displaced units under one roof.



On September 9th, the Investigations Unit was honored to be the first unit of the Sheriff's Office to relocate to the new facility.

This facility was designed to improve efficiencies agency wide, however, no one could have predicted how soon and how significantly those will be realized. Just over a month later, Detectives were called upon to investigate the line of duty death of one of our own.

The functional and forward thinking design of the Public Safety Facility enabled Investigations to coordinate a massive agency response and to conduct the type of thorough and uncompromising investigation required to honor Deputy Ishmael's service and sacrifice.

Investigators were required to delay their grieving, set aside their emotions and bring to bear all their collective expertise to manage a multi-agency critical incident response and criminal investigation.

This investigation required a massive amount of allied agency assistance. These agencies included the El Dorado County District Attorney's Office, the Placerville, South Lake Tahoe and Folsom Police Departments, California Highway Patrol, FBI, ATF, DEA and the US Attorney's Office (to name a few). These agencies provided support and assistance to our staff in tasks such as conducting the crime scene investigation, assisting with physical evidence collection, and obtaining statements.

2019 Major Crimes

- 4 Homicide
- 51 Rape
- 29 Robbery
- 782 Assault
- 487 Burglary
- 1,190 Larceny
- 27 Auto Theft

Special Weapons and Tactics

The El Dorado County Sheriff's Office Special Weapons and Tactics Team (SWAT) is committed to resolving difficult police situations using strategies and tactics that emphasize control, containment and resolution with the goal of protecting life and property. The SWAT Team is committed to utilizing developed skills, tactics and specialized equipment and capabilities to resolve situations typically outside the realm of the ordinary patrol response. The members of the SWAT Team are committed to maintaining the highest levels of professionalism, service and training while keeping a modern approach to traditional law enforcement values.

The SWAT Team consists of 14 Entry Team Members, four Sniper Team Members, two Tactical Medics and Tactical Dispatchers. The SWAT Team utilizes four vehicles: an equipment van, a Bearcat personnel rescue vehicle, a warrant response truck and an SUV used for the Sniper Team. The team also has the ability to use modern technology to help safely and successfully complete a mission. SWAT uses cameras, robots, chemical munitions and the UAS Unit to gain voluntary compliance with subjects who pose a significant threat to victims, public safety or deputies on scene.

In 2019 the El Dorado County Sheriff's Office SWAT Team responded to five major events in the

county. These events involved three homicide warrant services and two reported shootings. The team was called to assist an allied agency with a search and arrest warrant for a homicide suspect who resided in El Dorado County. This mission was completed successfully with the assistance of investigative personnel, K9 and UAS personnel.

In October of 2019, the SWAT Team was called for a reason that no law enforcement officer would ever want to be called for; to rescue a downed deputy. Amidst heavy hearts and much emotion, the members of the SWAT Team responded with professionalism and bravery to complete their mission. They were able to apprehend the alleged suspects in a timely manner. However, tragically, one of our brothers, Deputy Brian Ishmael could not come home that night. Deputy Ishmael's end of watch was on October 23, 2019. He is greatly missed every day by his friends, family and co-workers. The SWAT Team has always been dedicated to the safety and service of our community and now we will carry Deputy Ishmael's memory with us. His sacrifice for his community will never be forgotten and it inspires us daily to improve and succeed in our mission. Our team will stand ready when called upon to serve and protect the people of El Dorado County with the utmost professionalism and dedication.



Crisis Negotiations Team

The Crisis Negotiation Team (CNT) responds with SWAT to incidents to provide focused communications with subjects. They are one of three teams on the Crisis Response Unit that provides specialized support in handling critical field operations. CNT utilizes skilled verbal negotiators to aid in the de-escalation and surrender in critical situations where suspects have taken hostages, barricaded themselves or have suicidal tendencies. CNT's primary goal is to resolve critical incidents peacefully.



Team members attend a basic POST negotiators course and an FBI crisis negotiations course. Throughout the year, team members also attend regional trainings, incident debriefs and annual conferences throughout California. The team also hosts several trainings, working with SWAT, which focus on active listening skills, proficiency in mission specific equipment and individual roles utilized during a negotiation. These trainings prepare negotiators to communicate with various methods in high stress situations, while constantly evaluating progress and adjusting strategies accordingly.

Most incidents require the use of negotiating technology designed to safely communicate from a designated location. Team members will communicate via throw phone, cellular phone, Public Addressment system and face-to-face.

Throughout the year, the team attend various community events such as National Night Out, safety fairs and Red Ribbon Week. Fostering professional relationships with our citizens, community organizations and allied agencies is important to the team and their mission.

Unmanned Aerial Systems

In 2019, the remote pilots of the Unmanned Aerial Systems Unit flew over 40 missions with assignments ranging from crime scene photography as part of homicide arson, and narcotics investigations, to tactical over watch during SWAT operations, search and rescue missions and public demonstrations.

Unmanned Aerial Vehicles, as known as drones, are small crafts which carry cameras with the purpose to deliver decision-quality data to incident commanders. The drone provides a unique aerial perspective to enhance the decision making as other teams conduct the duties that are historically part of the Sheriff's Office. Some of the systems are equipped for night operations with spotlights and thermal cameras to enhance the safety of the deputy on the ground.

The Sheriff's UAS team is taking an active leadership role in this rapidly evolving field, working hard to serve El Dorado County with the most up to date technology. They participate with both regional and national teams.



Custody



Captain Matthew Foxworthy

I am proud of the efforts of all our staff, including volunteers and partnering agencies providing services, who rose up to meet the challenges that 2019 brought to El Dorado County. Many positive changes were made throughout the Custody Division this year. This was accomplished by working together on services such as inmate programs, medical and mental health services and building improvements. I look forward to seeing our staff meet future challenges with the same determination to make a positive difference in line with the Sheriff's Vision of total enforcement, total care and total professionalism.

Programs & Services

The Sheriff's Office continues to partner with other county agencies and non-profit groups to provide programs for inmates. Inmates are given opportunities to attend various self-help programs to include: Parenting Skills, Anger Management, Moral Recognition Therapy, Adult Education, Culinary Arts and a Self-Reliance Program.

These programs relate to furthering education and self-help classes which offer ideas on making life improvements in and out of our custody. Inmates who did not complete high school previously are provided the opportunity to attain a high school diploma or GED through the El Dorado County Office of Education. The program has shown successful with the number of diplomas and GEDs awarded each year continuing to increase.

To recognize these achievements, two ceremonies were held this year; each attended by the inmate participants, adult education administrators from the Office of Education and jail administrators. Congratulations to all the graduates for achieving this educational milestone.

Program Graduates

34 Moral Recognition Therapy

44 Parenting Skills

34 Anger Management

22 High School Diplomas

18 Self-Reliance Program

3 Culinary Arts



ALTERNATIVE SENTENCING

Alternative sentencing is a court approved program that allows persons convicted of certain crimes to flexibly serve their jail sentences. As granted by the Judge, the person is able to serve their sentence in either the Weekender or Work Programs.

The Weekender Program allows offenders to serve their jail commitment on weekends or during specified periods of time during the week. The Work Program allows persons convicted of qualifying crimes to give back to the community and serve their sentences at the same time. Work Program participants perform manual labor at various work sites in El Dorado County.

For each of these alternative sentencing programs, the person pays a daily fee and is subject to the same rules and regulations of a person serving a standard jail sentence. These programs are designed to allow people serve their sentence and also maintain their employment or continue with schooling. The El Dorado County Sheriff's Office is proud to offer these programs as they have been shown to reduce recidivism in first time offenders.



Total Care



The Custody Division is staffed with an exceptional group of Correctional Officers and support staff who carry a high level of moral integrity and dedication to duty, honor and service. Most community members do not get the opportunity to meet these staff members so we would like to highlight a few of them and their life saving actions.

While medical staff is present in the facilities, Correctional Officers are often the first to respond to various emergencies to include natural medical emergencies and self inflicted harm. One instance occurred in the South Lake Tahoe facility when an inmate was experiencing chest pains. Officer Milbank responded with nursing staff to evaluate the inmate who then began seizing. Shortly after an ambulance was called, the nurse advised she could not find a pulse. Officer Milbank started chest compressions and the inmate regained signs of

life. Prior to the ambulance arriving, the inmate's heart stopped two more times. Each time Officer Milbank returned with chest compressions until the responding emergency medical staff took over and transferred him to the hospital. Officer Milbank's quick actions and life saving efforts lead to saving this life.

Correctional Officers are also trained to respond to attempted suicides, keeping safety and security a top priority while administering life saving measures to the suicidal subject. Officers Barbosa and Taroli observed an inmate lying on the floor of their cell. After further inspection, the Officers noticed the inmate appeared to have something wrapped around their neck in an attempt to commit suicide. The Officers immediately called for assistance, secured the scene and worked as a team to quickly remove the object from the inmate's neck. The inmate suddenly took a deep breath, became alert and began to get anxious and panicked. Officers Barbosa and Taroli remained with the subject, talking to them in an effort to calm the scene and allow medical staff to prepared the inmate to be transported to the hospital.

Officers Barbosa, Milbank and Taroli acted quickly with professionalism and skill. Their quick thinking and training led to saving these inmates' lives while in our care and custody. The entire correctional staff is dedicated to this same level of professionalism and the Sheriff's Mission to deliver consistent treatment for those placed in our care and custody.

Bookings and Releases

Placerville

3,958 Booked

3,978 Released

South Lake Tahoe

1,394 Booked

1,368 Released

CUSTODY FACILITIES

The El Dorado County Sheriff's Office operates two jails; the South Lake Tahoe Jail with the capacity to house 158 inmates and the Placerville Jail up to 303 inmates and 8 out-patient medical beds. Housing this many people and providing all their basic needs requires these facilities to run like small cities.

In 2017, El Dorado County was awarded a state grant for \$25 million for a much needed expansion of the Placerville Jail under Senate Bill

844. The process for this project has been very lengthy and filled with many obstacles, however the bridging documents for this project were recently submitted to the state for review and approval. The jail is hopeful to break ground on the expansion in Spring of 2021. This expansion will add additional housing, program space and visitation rooms. Additionally, it will include an updated medical wing to better accommodate inmates with advanced medical issues and mental health concerns.

This year, the Sheriff's Office made many necessary improvements throughout both jails:

The Adult Education classroom received a much needed update. This included painting the walls with a color conducive to a learning environment and updating the lighting. New tables, computer desks and chairs were also added to allow for more students.



Both the Placerville and South Lake Tahoe facilities received new air handler units. These units are now energy efficient, helping to reduce the county's utility costs. In addition, the Placerville Jail received a new, energy efficient air conditioning unit.



After 30 years, the Placerville Jail's roof had reached its life expectancy and needed to be replaced. The new roofing material is low maintenance, watertight, highly reflective, and resistant to chemicals and high winds.



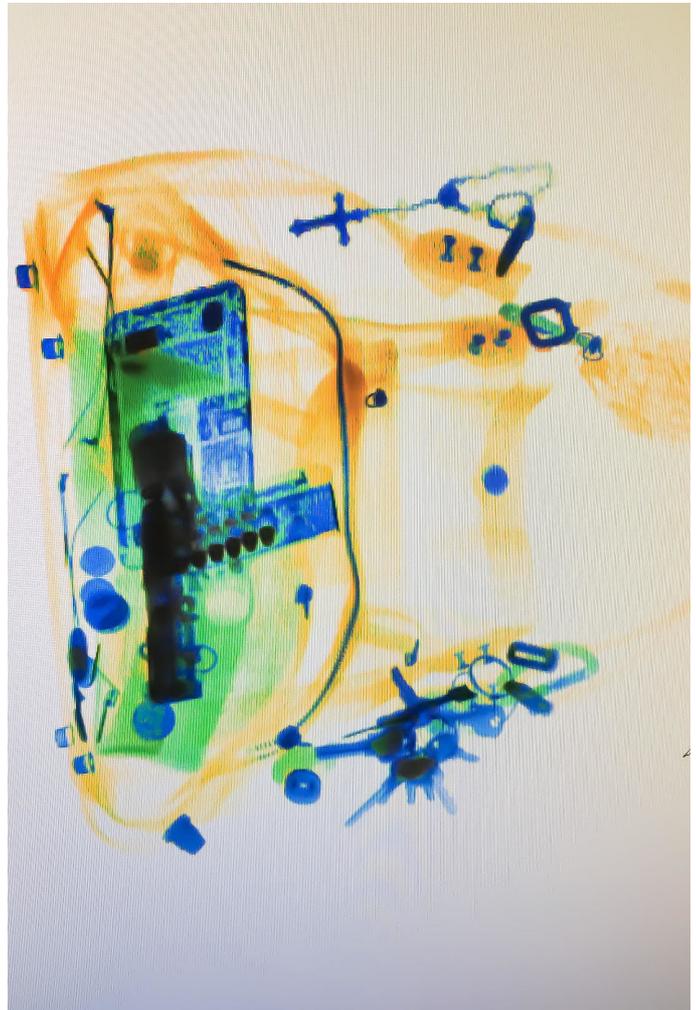
All celled housing units in Placerville received new sink/counter systems replacing the original worn wooden cabinets with stainless steel. The new sinks and counters provide a more sanitary area and are much easier for inmates and maintenance to maintain.



COURT SECURITY & BAILIFFS

The El Dorado County Sheriff's Office has an agreement with the El Dorado County Superior Courts to provide security services to the five courthouses, containing 11 courtrooms. Sheriff's personnel at those facilities consist of nine Deputy Sheriffs assigned as Bailiffs, ten Sheriff's Security Officers assigned to work perimeter security and two Sheriff's Sergeants who supervise day to day operations.

Court Security screens people and their belongings at security check points to prevent unauthorized items such as firearms, weapons and contraband from coming into the secured building and maintains the physical perimeter security of the facilities. Bailiffs are responsible for maintaining order within the courtrooms while protecting judges, jurors, court personnel, members of the public, plaintiffs and defendants. When threats are detected, staff initiates an investigation immediately and works towards a resolution of the matter. Other duties include announcing the judge's presence, calling witnesses to the stand, taking charge of jurors in criminal and civil trials and keeping members of the public informed of the court's status.



Bailiffs and Security Officers receive extensive and on-going training to maintain their skills to protect the community. Training is provided in all areas of law enforcement to include the performance of First Aid and CPR, tactical communications, the use of firearms, assessing and handling threats and active shooter responses.

Highly specialized security screening equipment is utilized by our staff on a daily basis. Looking at the security screening photos, you can see an image of a gun concealed within a purse and also an image of a key chain knife. These are actual items that were located by the Court Security team. Prohibited items are located monthly by our vigilant Bailiffs and Sheriff's Security Officers.

The Court Security team works diligently to embody the Sheriff's Vision of total enforcement, total care and total professionalism in their service to the public and the judicial system.



TRANSPORTATION

The Transportation Unit is made up of both Correctional Officers and Deputy Sheriff's, dedicated to providing safety and security to the inmates they transport and the surrounding communities. The unit is comprised of two deputies, five correctional officers and a sergeant. They exemplify professionalism and dedication daily.

Inmates are regularly transported between the two correctional facilities and various locations throughout El Dorado County. Inmates are also transferred to state prisons and other counties, as well as medical emergencies, scheduled appointments and transfers to state mental health facilities. The unit works effectively with many allied agencies throughout the state to complete safe transports. The unit also works closely with local allied agencies in regards to high profile cases and courtesy housing.

The Transportation Unit completed over 6,000 various transports in 2019. Each requiring managing the complexities of inmate classifications; keeping violent or high-risk inmates, co-defendants, gang affiliates or inmates with high victim potential away from each other. This year the unit added a new SUV to the fleet that allows for three different classifications to be securely transported together. This allows for more efficient transports to court or prison where previously two separate vehicles would be necessary.

This exceptional team of correctional officers and deputies work together seamlessly. Utilizing sound tactical communication skills and officer safety techniques everyday to complete their assignment. Their efforts, professionalism and dedication brings a positive impression of the Sheriff's Office to the community.

In 2019, the Transportation Unit transferred

- 4,880** To local courts
- 308** To other county jails
- 145** To State Prison
- 13** To State Mental Health Hospitals
- 139** To local hospitals and doctors appointments
- 638** Between the Tahoe and Placerville facilities
- 5** Extradited from out of state



Support Services



Captain Bryan Golmitz

The Support Services Division operates a variety of law enforcement functions as well as ancillary duties to assist the entire Sheriff's Office. These duties range from recruiting and training personnel, public safety dispatching, coroner duties, professional standards, property/evidence and records management, civil processes, information technologies and radio communications. Each of these units play an integral role in the Sheriff's Office and the community we serve. The personnel in each of these units are dedicated to the highest level of service and look forward to the opportunity to serve our community.

CORONERS

In El Dorado County, the Sheriff is also the Coroner. He delegates those tasks to a unit of detectives who work under statutory duties. The unit investigates the circumstances surrounding all suspicious or unexpected deaths including homicides, suicides, accidental, unattended or unexplained deaths. They are also responsible for establishing the identity of the decedent, notifying the next of kin and safeguarding personal property. Coroner Detectives work closely with the Assistant Public Administrator when next of kin cannot be located, with the ultimate goal to bring closure to the family.

The Coroner Unit participates in various programs throughout the county to raise awareness of youth drunk driving and drug use, identifying consumer products causing fatal injury, and prevention of domestic, elder and drug abuses. The Coroner Unit participates with non-profit organ and tissue donation agencies as well.

Coroner detectives participate yearly in the Every 15 Minutes program which visits local high schools. The program lasts two days focusing on high school juniors and seniors, and challenges them to think about drinking, driving, personal safety, friends and their community. Coroner detectives participate in both the live re-enactment of the investigation at a staged car crash scene and the subsequent investigation at the hospital.



2019 was an exciting year for the Coroner Unit with the completion of construction of the new Morgue. The Sheriff's Office took possession of the morgue building in November of 2019 and by December 31, 2019 the morgue was stocked and equipped ready to begin operations on January 1, 2020. The Coroner Unit looks forward to being able to provide care and maintain the custody of all people who die in El Dorado County in the future. By keeping our El Dorado County citizens and visitors in our custody for the duration of the investigation, the Coroner's Unit is able to provide the utmost care to the decedents and their family members. The new morgue enables the Coroner's Unit to fulfill the Sheriff's Vision and provide Total Care to victims and the community.



PUBLIC ADMINISTRATOR

Public Administrators are civil servants who are charged with administering a decedent's affairs when they pass away without a last will and testament or any known relatives who are able or willing to serve as administrator of the estate. In El Dorado County, the Sheriff has the title of Public Administrator. The Public Administrator investigates and administers estates of persons who pass away with no Will or without an eligible person able to act as administrator. The Public Administrator's primary duties are to protect the

estate property from waste, loss or theft; make appropriate burial arrangements; conduct thorough investigation to discover all assets and find heirs; use assets to pay decedent's taxes, bills and other encumbrances; and distribute to estate beneficiaries.

The Sheriff's Office is currently administering 55 decedent estates which range from formal probate to very small, summary administrations.

CIVIL

One function of the Sheriff is the obligation to enforce orders of California State Courts and to serve process and notices delivered to him for service. Although the Sheriff's Office does not serve ALL manner of documents, the Sheriff serves process and notices required by law that cannot be served by a civilian process server.

Evictions are one of these functions and in 2019, this number decreased from previous years. A formal eviction is the court ordered removal of a tenant from a dwelling or business. It is a two-step process for the Sheriff. The first is notification; Notice of Eviction and a copy of the court order is mailed and a copy is physically posted or handed to the tenant at the property site. The second step, or lock-out, is completed when the tenant is removed from the premises and the Deputy returns possession of the property to the lawful owner.

Civil Services

\$46,259	General Fund Revenue
\$39,036	Sheriff's Fund Revenue
\$85,295	Total Funds Generated
460	Evictions
1,253	Levies
312	Restraining Orders
127	Miscellaneous Services

This year, moving into the new building was especially exciting for the Civil Unit. Previously, staff was divided in two offices on opposite ends of town. Now, all West Slope staff is in one location, with one public window, making work, and public contact streamlined and efficient.

PROFESSIONAL STANDARDS & TRAINING

The Training unit experienced an exciting year with construction being completed on the new indoor range and Special Operations building. Both are located within the new Public Safety complex which allows staff to attend training and return to their regular assignments easily. The Special Operations building features a large classroom, a mat room for weaponless defense training and storage for necessary equipment.

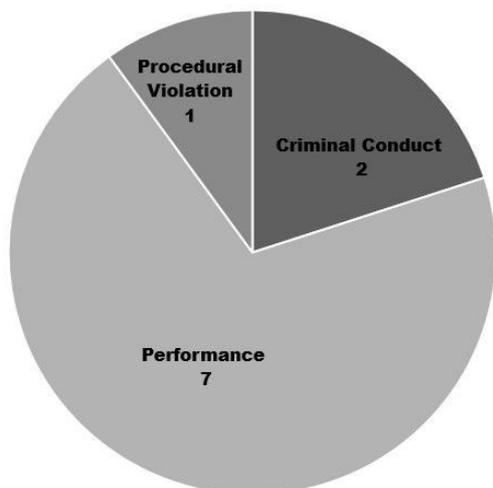
The Deputy Brian Ishmael Shooting Range is a state of the art, 50 yard, 10 lane, indoor shooting range. The Training unit's range program looks forward to being able to provide quality firearms training to our Deputies. The classroom and mat room within the Special Operations building provide a quality facility to conduct in-house training. In addition to training our own staff, the Sheriff's Office is proud to host other agencies at our facility and provide high quality training. This ensures all Law Enforcement Officers in the region have the



opportunity for an enhanced experience when seeking training.

With over **18,000 hours of training** in 2019, the Sheriff's Office remains committed to providing the best training to all staff. This focus on hiring the best of the best and providing high quality training has led to a decrease in public Service Complaints.

In 2019, the Sheriff's Office received 10 Service Complaints that were fully investigated. This is a decrease over the last three years, with a high of 19 Service Complaints in 2017. Of these 10 Service Complaints, one investigation had sustained findings. Each Service Complaint gives us an opportunity to review the conduct of our employees, hold those outside of policy accountable and provide training opportunities when we see room for growth.



Personnel

Facing a staffing deficit of approximately 10%, the Background Investigation Unit doubled and even tripled their caseloads to accomplish their goal of filling these vacancies. The unit relies on staff to be flexible with their schedules to accommodate the needs and schedules of hopeful employees. A thorough background investigation is a lengthy process and this team works hard to be as efficient as possible.

Background Investigators examine personal histories, knock on neighbor's doors, make

home visits, contact former employers, conduct numerous interviews, and much more to get an unbiased report on each potential new employee. The team actively recruited new employees reaching 17 new laterals, visited a handful of academies throughout California, and began a mentoring program for academy recruits. They received 1,453 applications in 2019 of which 156 backgrounds were completed and 63 candidates were hired. The unit is dedicated to their work to ensure the Sheriff's Office is staffed with the "best of the best."



Vehicle Abatement

The CA Vehicle Code authorizes cities and counties to adopt county ordinances to remove abandoned, wrecked, dismantled or non-operative vehicles from public and private lands. These vehicles can create a condition tending to reduce property value, create fire hazards and create a harborage for rodents and insects. Deputies respond to citizen complaints about vehicles possibly in violation of the El Dorado County Ordinance. The responding deputy works with the complainant, property owners and the registered owner of the vehicle in question in an attempt to find a solution to the problem. Often times the only solution is the abatement process.

Vehicle abatement is a multi-step process which takes approximately 30 days to complete. The responding deputy places an abatement tag on the vehicle and documents the abandoned/wrecked vehicle in a report. The report is then processed by the Sheriff's Records Unit and forwarded to the abatement coordinator for further processing. A letter is sent via certified

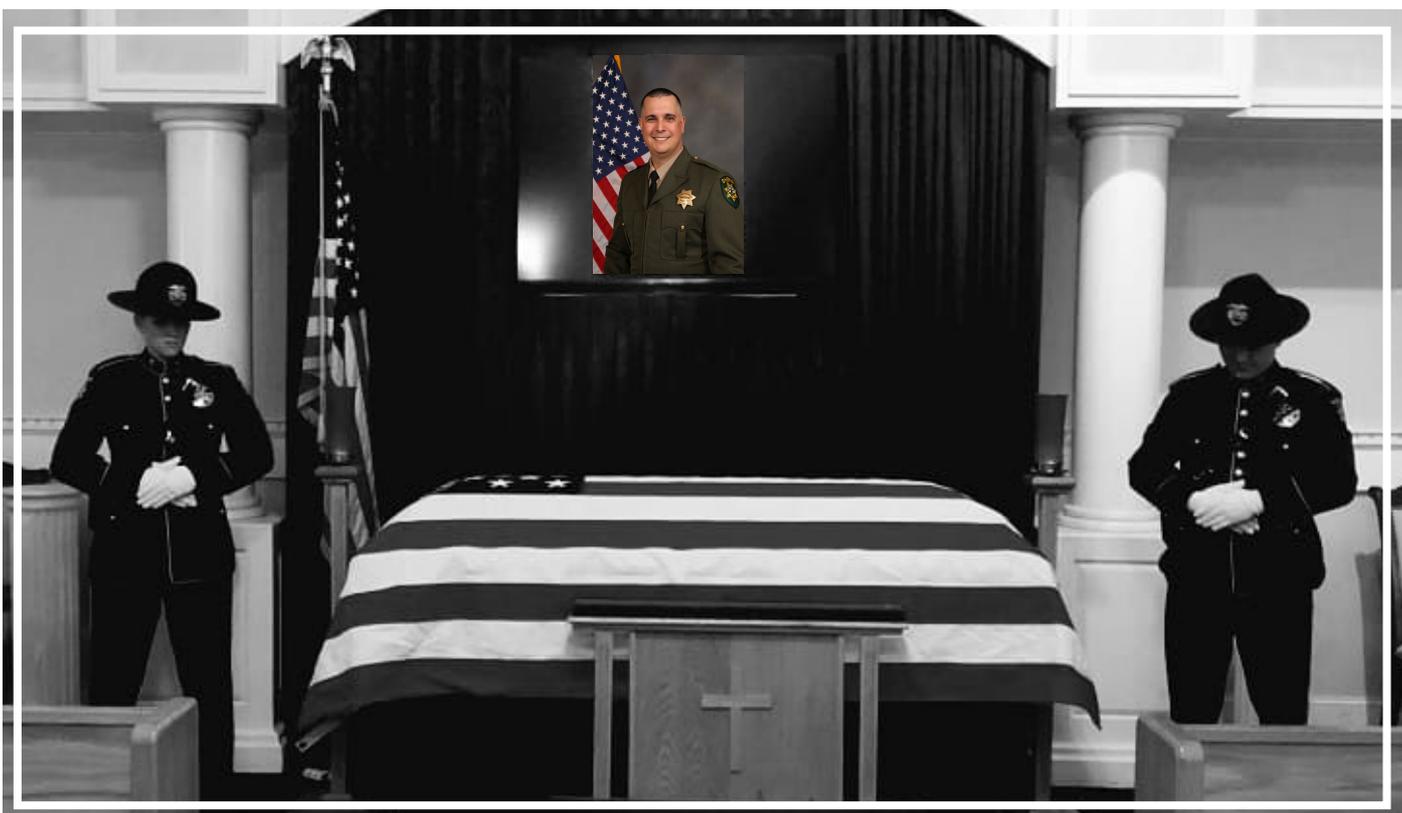
mail to the last known registered owner of the vehicle. If there is no response received from the registered owner, the vehicle can then be removed from the location. If the vehicle has been removed from the location, there is no further action is taken. If the vehicle in violation has not been removed from the location in a timely manner, then the vehicle is removed and disposed of in accordance with state law.

In 2019, the vehicle abatement process removed a total of 135 vehicles abandoned in El Dorado County.



Honor Guard

No member of the Honor Guard joined this team with the thought of having to honor one of their own. All of the events the Honor Guard participated in in 2019 were overshadowed by the unimaginable death of Brian Ishmael. There are no words or quantifiable statistics to describe or measure the impact Brian's death had on this team. The Honor Guard has always strived to honor the fallen and represent the El Dorado County Sheriff's Office and all of its employees with professionalism. On October 23rd, 2019, and from there forward, the Honor Guard humbly took on the eternal mission of honoring Brian and his ultimate sacrifice.



Information Technologies

The IT staff was instrumental in ensuring a fluid transition in the new Public Safety Facility. Much like Radio personnel, IT staff was challenged with tasks long before any staff moved into the building. IT focused on using what current equipment they had and only updating and purchasing new equipment when necessary. This meant planning, building and coordinating new and old systems, switches, servers and hardware in a new environment even before the building was erected.

IT staff was responsible for all security systems on the campus, installing WiFi throughout the building and parking lots, audio/visual capabilities and phone and fax set ups. They also worked alongside Radio Communications staff to build the new dispatch center; ensuring there was no disruption of service to the citizens or deputies.

Radio Communications

This year, Radio Communications staff has worked tirelessly to transition to the new Public Safety Facility. This included designing and installing a brand new 911 center.

The new office has been a challenging and very rewarding project. Radio staff built the new 911 center from the ground up. Starting with a brand new tower and transmitter room. The previous dispatch center was nearly 20 years old and was due a fresh look. Moving the old equipment to the new building was not an option. The aging base stations and antennas were replaced with brand new equipment on the new 80 foot tower next to the building. The new transmitter room also has a complete back up of all systems.

The new 911 center was built to include 8 working stations and two training stations. To prepare for any emergency, two additional fully-functioning workstations are being built off-site. Also in progress is a new communications trailer with four radio consoles. All radio systems, 911 functions, jail communications,

The practically seamless transition from old to new was not an accident. This was the product of the teams long hours, cooperation, commitment and project management. The team started the project at the direction of Support Service Manager Phil Dold and continued their hard work after Phil's retirement in early 2019; facing new challenges daily and solving emergencies systematically.



communications trailer and the EOC will be networked together so we can operate fully from any location in any emergency.

The new campus also includes a new shop, centrally located for easy access to all fleet vehicles when work is needed. This will assist with keep vehicles in service with little or no down time.

This next year will be focused on finishing the new office and spending time working on the repeater network. The goal is to set the system up to be standalone without grid power for 120 hours. This will include installing large battery banks and five new generators throughout the county. These independent power supplies will make it easier for our staff to ensure service to the community is never disrupted due to a disrupt in electrical services.

DISPATCH

The El Dorado County Sheriff's Dispatchers always work as a team to relay all information received from the watchful eyes of our citizens, to the deputies responding to assist. This teamwork shines through on volatile calls for service that often require increased personnel.

In May, an elderly citizen called 911 to advise she had just witnessed a murder in her home and had to escape. While one dispatcher spoke to the witness, another dispatcher was relaying the information to responding officers. At the same time, a third dispatcher fielded over 100 calls from citizens providing additional information. These dispatchers continued to share information between each other and responding deputies while also answering and responding to emergencies throughout the county. Unfortunately the scene ended with the loss of two lives, but with the cooperation and skill of all involved, no other citizens were put in danger or harmed.

With the new Public Safety Facility came a new state of the art Dispatch Center with lots of natural light and much more room; a significant upgrade from the previous location. Dispatchers have a kitchen and break room, training room, quiet room and restroom located within the Dispatcher Center. The close proximity of all necessary amenities keeps dispatchers near their stations, ready for a call for assistance.

The new Dispatch Center also includes technology upgrades such as the computer based 911 phone system and 10 ergonomic, adjustable work stations with additional monitors. Text2911 is live now and soon Rapid SOS

will be up and running. This computer based program works with cellphones to pinpoint an actual location in an emergency.

A week after moving into the new dispatch center, the unspeakable happened and Deputy Brian Ishmael was killed in the line of duty. The outpouring of support from the local community as well as the nationwide law enforcement family was truly amazing. California Tactical Emergency Response Team (CalTERT) Dispatchers came from agencies all over Northern California to cover the center to relieve the involved dispatchers and give them some much needed time off. Two weeks later the team returned to completely cover the Dispatch Center for 2 days of 24 hour coverage so all employees could attend Deputy Ishmael's funeral.

The nature of dispatching is often unseen and thankless. The outpouring of support from the community that lead to the new building; in addition to the support shown after losing Deputy Ishmael did not go unnoticed. The Dispatchers are forever grateful for this support.

Calls for Service

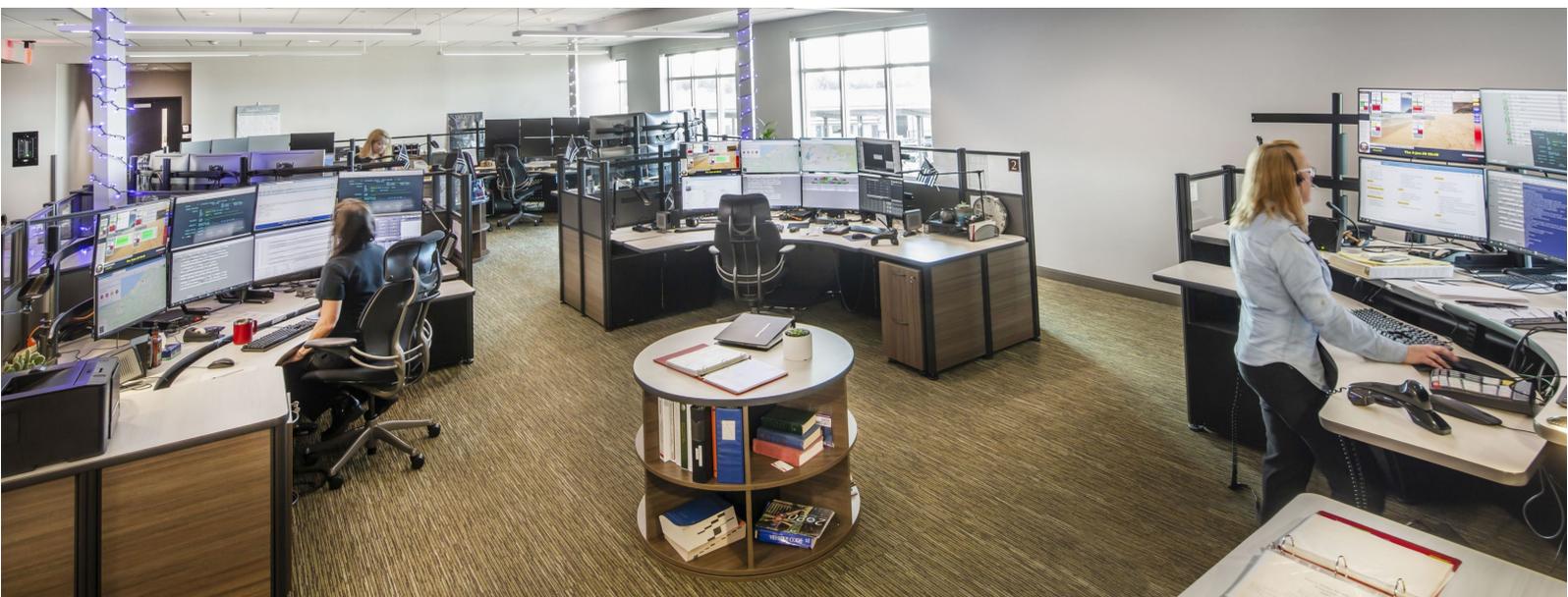
193,786 Total Calls Answered

86,923 Calls Dispatched

31,118 911 Calls

6,474 Medical Aids

2,764 Welfare Checks





PROPERTY AND EVIDENCE

The years of diligence and proper safekeeping practiced by the Property Section proved to be invaluable in moving it to the new building this year. Items were logged and transported very systematically to ensure all items remained in order and nothing was misplaced.

When it comes to evidentiary items, Chain of Custody is extremely important. To ensure this was maintained, a Property Technician was always present while the truck was being loaded and unloaded. While in transit, the truck was padlocked and escorted to the new building by a deputy.

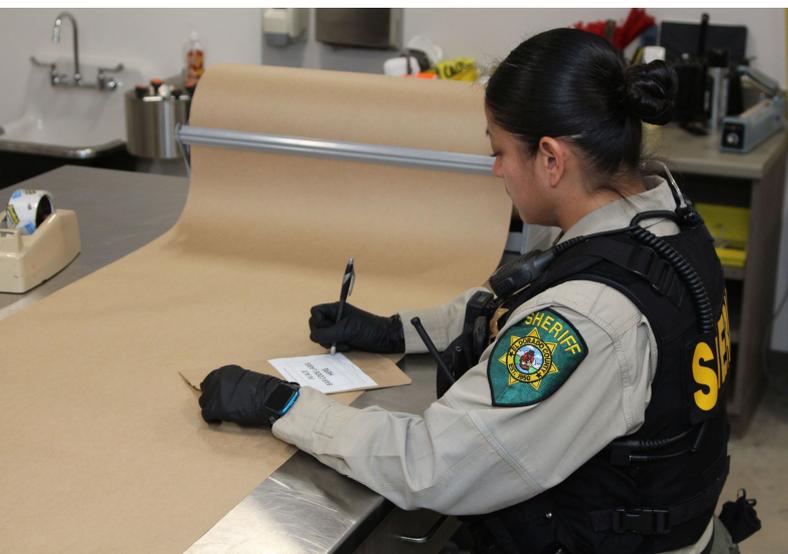
Property staff worked 11 days straight, 10-12 hours a day, to move all the evidence from the old site to the new building. Property staff appreciates all the extra help from STAR Volunteers, Explorers, and Student Interns helping out every day.

Over the next few weeks, Property staff brought over shelving, tables, chairs and other supplies from the old site. Although some shelving came with the new building a lot of shelving from the old site had to be disassembled and moved to be reused. The new storage space was much larger than the old site, which also included specialized storage spaces for firearms and ammunition, cold storage and drug and biohazard storage.

Property then started to close out the multiple off-site storage units, bringing all Sheriff's Office evidence to the new building. By the first week in December, Property was down to one last off site storage unit.

The relocation went off without a hitch.

Over 32,000 items were moved!



2019 Property Stats

- 444** Handgun Inventory
- 418** Long Gun Inventory
- 10,629** New Items Received
- 8,312** Total Items Purged
- 32,285** Total Inventory Items

RECORDS

The Records Unit is often the first point of contact with citizens both on the phone and in person. The unit is responsible for all non-emergency incoming phone calls to the Sheriff's Office. They also provide assistance to all citizens who walk into the Public Safety Facility and assist deputies in their daily duties. The Records Unit provides 24-hour coverage, 365 days a year. Personnel communicate with many outside agencies to include medical and law enforcement agencies including local, state and federal agencies.

The Records Unit is the administrative hub of the Sheriff's Office. The Records Unit handles all incident reports, warrants, county restraining orders, law enforcement background checks, concealed carry permits, licensing and public law enforcement assistance for El Dorado County. Staff provide support to Administration and Sworn Officers, as well as, other agencies and the public, all while ensuring we are in compliance with local, state and federal laws.

Our goal is to fulfill the vision of the El Dorado County Sheriff's Office of Professionalism and total care for victims, witnesses and the community. Through staff development and training we continue to strive to fulfill this vision. We regularly work to identify ways to improve the level of service for our agency, other agencies, and our community.

In an effort to serve our community's desire to carry a concealed weapon, we have dedicated resources to make the process for applying and being issued a CCW as seamless as possible. We began the CCW online program Permittium in late 2017. Our CCW applicants and licensee are able to utilize the program to apply for a new CCW, modify an existing CCW or renew their CCW license. The applicant is able to track the status

of their application and pay online. We now have a dedicated CCW unit inside Records to assist the public with all of their CCW needs. We are excited to see how these changes have affected the CCW process and have received positive feedback from the community.

This past year has been an adventure of its own with the move to the new Public Safety Facility. The Records Unit had to remain fully operational during the entire move which for a period of time meant having employees at both the new and old locations. This was a huge move which presented many challenges of how to pack up thousands of records and how to continue serving our community and agency as usual. Student Interns were vital to the packing and unpacking of files. The Records Unit remained fluid through the move and continued to provide excellent customer service to everyone throughout the hustle and bustle. The Records Unit has been adjusting very nicely to the new office and love the sunlight that pours through the large windows. This new building's space and equipment has allowed our unit to expand the amount of public appointments offered and provide adequate resources to serve more than one customer at a time.

Records Stats

7,336 Public Appointments

7,167 Reports Processed

2,164 CCWs Issued/Renewed

3,169 Warrants

2,681 Livescans



Special Programs and Services



To all our volunteers,

The employees of the El Dorado County Sheriff's Office cannot say thank you enough for the dedication and support you have shown our agency. While 2019 was hopefully the hardest year this agency will face, we are forever grateful for the support you have provided and the way you stepped up in our most trying times. Some of us were able to express our thanks with many words and hugs, some of us said a quick thank you and meant it whole-heartedly every time, some of us silently mustered smiles and held back tears. But know, you made an impact on us and helped us through another day. We all began our careers to serve others, never expecting this level of service in return.

In case you haven't heard us say it before,

Thank You



SHERIFF'S POSSE

The Posse initially formed with the thought of helping the family of an Officer who was killed in the line of duty. In the history of the Posse that did not happen, that is until 2019.

It was an immediate need and the Posse was there within an hour to assist in anyway needed. They first provided monetary support to the family, and then continued by supporting the Sheriff's Office and employees.

The Posse is always ready to lend a hand (financially) when the needs of the Sheriff's Office are outside the normal County funding.

There are so many different ways the Posse members have helped the Sheriff's Office and personnel throughout the years since they began in 2001. Too many to list, but always greatly appreciated by the personnel. Just knowing they have your back, is the greatest contribution of all!

The members of the El Dorado County Sheriff's Posse support members and their families of the Sheriff's Office enthusiastically, financially, and in any other capacity deemed appropriate in a time of need.



AIR SQUADRON

The Air Squadron was first established in 1985. Currently, the Air Squadron consists of 9 active pilots, each with their own aircraft, who assist the Sheriff's Office with a variety of air-based missions. They are a group of dedicated volunteers who work with a small team of Sheriff's Office personnel to coordinate operations. The squadron meets every other month to discuss new business, debrief past missions and plan future missions.

Air Squadron pilots donate their time and use of their aircraft to assist in several areas such as surveillance flights, aerial photo collection and orientation flights. What better way for a newly hired Deputy or Dispatcher to learn the county than to see it from the air? The Air Squadron also assists by providing transportation for the Sheriff, witnesses and other personnel for official needs.

The volunteers of the Sheriff's Air Squadron are a great group of people who provide a tremendous service to the Sheriff's Office. Their hard work and assistance is greatly appreciated!



CHAPLAINS

Sierra Chaplaincy is a first responder chaplaincy offering care, comfort and hope to first responders and those in the community affected by tragedy. There are currently 38 active chaplains available to respond to a crisis any hour, any day. Chaplains have volunteered over 10,000 hours to the Sheriff's Office and community this year alone.

The Chaplains are present to assist employees through the tough calls. Whether it's by taking care of a distraught family so the deputy can focus on their duties or offer a listening ear so they can decompress. The Chaplains bare that burden; providing the deputy some tools to help address the tough aspects of the job and have some perspective so they can go home to family and focus on their personal lives.

Chaplains have always been a presence in the Sheriff's Office, but with the new building, they now have a home. Their office is open and welcoming to any staff member that needs a quiet place to sit. They listen, whether it's work stress or home stress, they are there to lend an ear.

"It's been a privilege for the chaplaincy to serve you all this past year. We are grateful for the chaplain office and that we are home at EDSO. We've had countless conversations, lunches, cups of coffee, laughs and shared tears. Our mission is to offer a value-added presence, whether it's through taking care of a distraught family so our deputies can focus on the task, or offer a non-chain-of-command listening ear so staff can offload some stress, gain some tools to address the normal-yet-not-healthy aspects of the job so they can go home and flourish in their personal lives as well as on the job.

There is no higher honor than for us to call you family and friends, and we are glad we get to walk the journey with each of you."

Betsy

Peer Support

The Peer Support team is made up of staff from all Divisions who take extra time to focus on the well being of all Sheriff's Office employees. This year has been an extremely challenging year, one in which Peer Support has worked tirelessly to ensure no one is left behind.

One of the tasks of the Peer Support team is to help facilitate Critical Incident Stress Debriefs following serious or tragic incidents. These debriefs have become standard in law enforcement and fire services. They are highly encouraged for personnel involved in an incident to provide tools to help the individual and the law enforcement team as a whole. Debriefs are usually a combined effort of law enforcement chaplains, peer support and a contracted clinician. This allows the involved



employees to begin processing the normal stress and emotions resulting from facing abnormally dangerous or tragic situations.

Peer Support members meet regularly with the contracted clinicians and law enforcement chaplains so that employees are able to reach out to a variety of support options given their needs. The mission of the Peer Support team is to help all employees build resiliency in the face of difficult tasks.

STARS

Since 1992, STAR (Sheriff's Team of Active Retirees) Volunteers have assisted and supported the El Dorado County Sheriff's Office. These volunteers provide a broad spectrum of community services to both the West Slope and South Lake Tahoe area. These STARS are seen throughout the county daily..

Daily tasks include patrol, vehicle abatement checks, deploying the radar trailer, providing safety checks on homes while residents are away, Neighborhood Watch and facilitating the You Are Not Alone (YANA) Program. STARS help staff the El Dorado Hills and Georgetown substations, keep the deputies abreast of people and vehicles of interest, and other various projects. During the summer, STARS regularly patrol various campgrounds, hiking trails, bike trails and assist deputies on the river, making sure citizens are safe.

STARS come with a lifetime of experience and adventures and a variety of backgrounds. A large amount are US veterans! STAR volunteers are some of the most hardworking people who respect the Sheriff's Office and live by the Sheriff's Vision of Total Professionalism.

Last year, STAR volunteers donated 22,444 hours. In 2019 STARS participated at over 50 community events such as National Night Out, Multi-Cultural Health and Safety Fair, Camino Clean-Up Event, Every 15 Minutes, Christmas in Coloma, the Hangtown Christmas Parade, along with many fundraisers with local organizations.

STARS participated in the No Vet Goes Hungry Food Bank Home Deliveries and Holiday Basket Delivery for YANA clients. This definitely is an honor for the STARS. We delivered over 35 Yana baskets and over 50 No Vet Goes Hungry Meals.



EXPLORER Post 457



The El Dorado County Sheriff's Office Explorer Post #457 consists of 46 members who meet on a weekly basis to learn more about law enforcement and to serve the community. In 2019, Explorers participated in 57 community service events with over 1,500 hours combined. The Explorer Post continues to advance with more opportunities and learning to include the NRA Firearm Program, Search and Rescue and Rubicon Program. Explorer Advisors look forward to the next year of additional growth and movement of Explorers into full time El Dorado County Sheriff's Office employees. So far, over 10 Explorers have successfully completed the recruitment and hiring process with the El Dorado County Sheriff's Office.

Memorial Runs

This year, Explorers started an honorable but deeply saddening tradition of running for any officer killed in the line of duty in the greater Sacramento area. During these runs, the Explorers take turns carrying the American flag, California flag, and Explorer flag to honor those who have fallen. The memorial run for Deputy Brian Ishmael was unfortunately started this year but we will ensure that it is continued every year in remembrance of his sacrifice.

NRA Explorer Firearm Program

Over the last few years, The Friends of the NRA have provided to the Post over \$30,000 in the form of grants. From these grants, Explorers have been able to expand the range safety program, as well as the firearm program. These trainings are not just for the Explorers Post, the ROP Law class at Ponderosa High School and interns at the District Attorney's Office have participated as well to learn about firearm safety, firearm handling and firearm accuracy.

In December the Post hosted their first NRA Basic Pistol Course and had 8 Explorers successfully pass and qualify. The same course was also hosted for the students at the ROP Law class at Ponderosa High School.

With the support of the Sheriff Office and the Friends of the NRA, the standard will be to have every Explorer successfully pass and qualify in the Basic Pistol Course before going out on the range. The course will eventually expand and teach the fundamentals of basic rifles and shotguns.

Search and Rescue

This year the implementation of the Explorers Search and Rescue unit has progressed even further. This unit works in conjunction with OES to allow selected Explorers to participate in real world search and rescue missions. Currently 10 Explorers have completed the Search and Rescue Beginners Academy and are now certified Level IV Searchers. These certified Explorers have been able to help in several high priority calls to search for evidence and have displayed their commitment to the agency by always showing up when needed.

RUBICON PROGRAM

The OHV unit provided Explorers with classroom and hands on training in technical off-road driving maneuvers, in-field emergency vehicle maintenance and how to properly tow vehicles. Explorers participated in the Jeeper's Jamboree vendor show and assisted in traffic control.

COLOR GUARD

Showcasing our Post's highest level of discipline and uniform appearance, the Color Guard took part in many events in the community to include leading parades, assisting with opening events and posting colors for funerals.

Regional Training Day

In August 2019, Explorer POST 457 hosted their 5th Regional Training Day. The event participants included 20 outside agencies and 500 participants. This event was a huge success, which included other explorer posts, military recruiting, law enforcement recruiting and different vendors. This year a kid's zone was also added which featured airsoft, snow cones and a bounce house so that the law enforcement officers who were working could invite their families out for activities and lunch. Explorers participated in fourteen training scenarios giving each explorer the opportunity to test their skills in real life situations. The Regional Training Day started as a small community event and has expanded to the largest explorer event in Northern California. It has been an amazing way to expand our community and connect with our law enforcement family.

AWARDS

State Capital CHP Competition

3rd place active shooter

Stockton CHP Competition

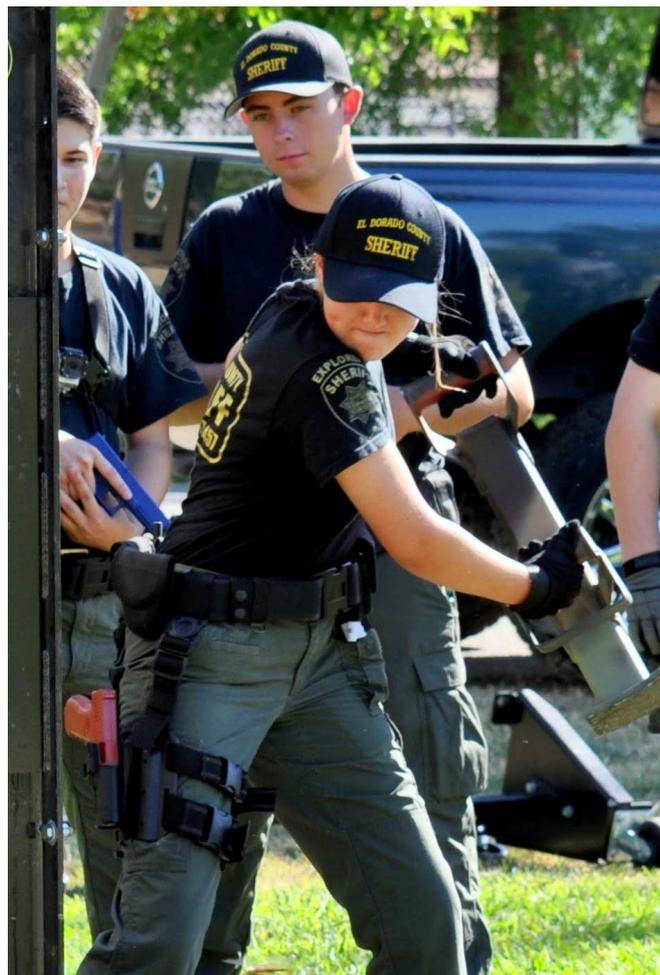
3rd place felony traffic stop, critical incident, crisis intervention, drill, and medical. 1st in the male obstacle course. 3rd place overall among 12 teams.

Chandler, AZ Competition

1st place in the Decision Shoot. 2nd place in the Hogan's Alley.

CHP Academy

6 graduated explorers.



THRIVE WITH 10-35

This year, Thrive organized new services and hosted many events to enhance the lives of our families. The year began with a heavy focus on a new Wellness Program. This new program provides free, secure and confidential services to our Sheriff's Office families. The team, along with Sheriff D'Agostini, interviewed,



vetted and approved therapists and counselors who specialize in law enforcement trauma and treatment. Thrive is excited to be able to provide this program and so far have utilized over \$10,000 of Thrive funding to pay for these valuable services.

The annual Back the Badge Fundraising event, Boots and Bling, was held on May 18th, 2019 and was the biggest event to date. Drawing over 500 attendees, even the rain, thunder and lightning could not stop the community from supporting Sheriff's Office families. Proceeds from the event served as a foundation for Thrive to support the Sheriff's Office. A portion of the proceeds were also donated to Honor Guard, Sierra Chaplaincy, K9 Association, Sheriff Explorer's

Thrive could not be more grateful to their partners, community and families for their support this year, as it enables Thrive to support the families of those who serve. This event was instrumental in highlighting the complexity of Law Enforcement and the affects on families, building community advocacy and support.

It turned out this was even more important than anyone could have imagined, enabling Thrive to support the Sheriff's Office and families when we tragically lost Deputy Brian Ishmael.

Thrive activated the Critical Incident Protocol, sending out secure, concise and confidential information to members and mobilizing their teams. This included setting up their own command center in the Sheriff's Office, doing anything and everything possible to support,

assist and care for the Sheriff's Office family. Especially Brian's family, his wife, Katie, his parents, Don & Kim and sister Brenda.

The team worked near the front doors of the Sheriff's Office, where they could help meet, greet and direct people, receive and set up flowers, set up & monitor food donations and help ease the load of Sheriff's Office staff. They coordinated and organized meals, drinks, snacks and endless amounts of donations and deliveries for the office and all the allied agencies who assisted over the two weeks following the tragedy.

Thrive continued their support through the initial incident and weeks after, including assistance with the public and private funeral arrangements. They arranged food, decorations, coordinated with many volunteer teams, set up additional rooms for the public service, filling them with drinks and snacks and hosted a large reception at the fairgrounds members of the Sheriff's Office Family and the Ishmael Family.

With the assistance of Peer Support, Sierra Chaplaincy and several other agencies, debriefs were hosted for Sheriff's Office family members. We're moving forward, healing with our families and Thrive continues to support in many ways.

We wrapped up the year with two wonderful holiday events, the annual Christmas dinner for adults and Sweets with Santa for the kids. We all ended 2019 with deepened friendships, family appreciation and gratitude of being together.



To Our Community

Most anyone in law enforcement is led to this profession by a desire in our hearts to serve; a servant's heart. We care and show compassion to others in their most trying times, never expecting anything in return. In the wake of tragedy, in our hardest days, we were overwhelmed and humbled by the immediate and continuous support the citizens of El Dorado County showed. This county is full of those with that same desire to serve others in need.

The outpouring of kindness you bestowed upon us left lumps in our throats and tears in our eyes. What followed was a seemingly endless supply of food, cards, ribbons, and financial contributions for the Ishmael family. The sea of blue ribbons, flags, fabric, tablecloths and any other blue item that could be found in stores was wrapped around the county in support of our fallen.

We received generous donations from our local businesses, organizations, and our citizens – some with little to spare. At one point, a woman of little means came into our lobby and donated a few dollars. Reminiscent of "The Widow's Offering" of Mark, Chapter 12 in which she dropped two small coins into the treasury. Jesus recognized her efforts in that she gave all that she had.

The amount of food and drinks donated brought comfort in those long, subsequent days. The financial support provided to the Ishmael family was beyond generous and unexpected. But the waves, smiles, pats on the back and support of one person to another in a time of tragedy is what makes this community so amazing.

We are beyond humbled to serve you.

